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GOVERNOR



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STATE OF HAWAII
PUBLIC UTILITIES COMMISSION
DEPARTMENT OF BUDGET AND FINANCE
465 S. KING STREET, #103
HONOLULU, HAWAII 96813

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October 26, 2009

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Department of Commerce and
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P. O. Box 541
Honolulu, Hawaii 96809

Re: Docket No. 2009-0161 – Application of Hawaiian Beaches Water Company, Inc.
for Review and Approval of Rate Increases; and Revised Rate Schedules.

Dear Parties:

The attached comments and submittals concerning the above-referenced docket are
being forwarded to you pursuant to Hawaii Administrative Rules § 6-61-29(b).

Sincerely,

A handwritten signature in black ink, appearing to read "Ji Sook Kim".

Ji Sook Kim
Commission Counsel

JK:cp

Attachments (11)

2009-0161

FAX**Company Name:** PUBLIC UTILITIES COMMISSION**Phone:****FAX:** 808 586-2066**Address:****TO:** PUC**FROM:** Tracy Jones & Mes**FAX #:**

808 586-2066

FAX #:

808-965-7393

DATE: 10/2/09**# OF PAGES:** 33**Message:**

including cover

RE:**HAWAIIAN BEACHES WATER COMPANY PROPOSAL DOCKET****NO. 2009-0161**PUBLIC UTILITIES
COMMISSION
2009 OCT -5 A 8:15

FILED

TESTIMONY BEFORE THE HAWAII PUBLIC UTILITIES COMMISSION

Mr. Carlito P. Caliboso, Chairman

Mr. John E. Cole, Commissioner

Mr. Leslie H. Kondo, Commissioner

Date

Tuesday September 22, 2009

Testimony of: Hawaiian Beaches Residents; Concerned and affected Water Consumers;
Concerned and affected Customers of Hawaiian Beaches Water Company, Inc.

15-2707 Opae Street

Pahoa, Hawaii 96778

kalaki2808@yahoo.com

RE: Application of [*Hawaiian Beaches Water Company*], Docket No. [2009-0161]

TESTIMONY/ AND PETITION FOR MOTION TO INTERVENE

WE, THE UNDERSIGNED, REQUEST AND ASK THE PUBLIC UTILITIES COMMISSION TO "DENY" THE APPLICATION OF RATE INCREASE PROPOSAL SUBMITTED BY HAWAIIAN BEACHES WATER COMPANY DOCKET NO. 2009-0161 AS THE APPLICANTS PROPOSAL WILL BE FINANCIALLY DETRIMENTAL TO THE RESIDENTS/ CUSTOMERS / CONSUMERS WHO PATRONIZE THEIR COMPANY (GIVEN, THERE ARE NO OTHER "FEASIBLE" MEANS OF ACCESS TO ANOTHER WATER RESOURCE WITHIN THIS RESIDENTIAL AREA. THE PROPOSAL SUBMITTED AND SPECIFICATIONS IN DOCKET NO. 2009-0161 "IF APPROVED" WILL HAVE A NEGATIVE IMPACT ON OUR "LOW INCOME" RESIDENTS RESIDING IN THIS SUBDIVISION" AS EACH OF OUR HOUSEHOLD INCOME AND SOURCES OF INCOME DIFFER. YOU SEE, WE WERE NOT

FORTUNATE ENOUGH TO ACQUIRE AN EXISTING BUSINESS LIKE THE PRESCOTT 'S. NOR, ARE WE IN A POSITION TO ELECT OUR OWN SALARIES AS MARK AND KATE PRESCOTT DID. BETWEEN THE TWO OF THEM THEIR ELECTED SALARY IS \$127,800.00 ANNUALLY. HAVING PRIOR KNOWLEDGE OF THE EXISTING OUTSTANDING DEBTS AND A POOR FAILING WATER OPERATING SYSTEM, THEY PROCEEDED TO ACCEPT AND ACQUIRE ALL LIABILITIES. THE PRESCOTT 'S DID NOT DO THIS BLINDLY AS FIRST DISPLAYED IN 2007. HOWEVER, THEY DID ELECT THEIR OWN FLATTERING SALARIES KNOWING THEIR FINANCIAL SITUATION AND OBLIGATION. RATHER THAN MAKING ADJUSTMENTS OF NECESSARY AND UN-NECESSARY CUT BACKS WITHIN THEIR BUSINESS EXPENSES INCLUDING BUT NOT LIMITED TO THEIR WAGES. IN ADDITION TO THESE HEALTHY SUMS THEY CONTINUE TO ASK FOR A 48.6 INCREASE. INSTEAD OF USING LOGIC, AND ENFORCE THE RESTRUCTURING OF THE BUSINESS EXPENDITURES THEY CHOSE TO IGNORE THE PRE-EXISTING OUTSTANDING DEBT'S , AND FOUND IT EASIER TO PASS THEIR LIABILITIES AND OBLIGATIONS ONTO US THE CONSUMER WHILE THEY CONTINUE TO COMPENSATE THEMSELVES WITH FLATTERING SALARIES. CONSIDERING THEY ARE FROM AUSTRALIA, DO THEY HAVE WORKING VISAS IN ORDER TO WORK AND CONDUCT BUSINESS HERE? NEGATIVE ISSUES ARE SURELY TO ARISE IN EACH INDIVIDUAL HOUSEHOLD AS TO THE "ABILITY TO PAY" WILL BEGIN A DOWNWARD SPIRAL EFFECT TO OTHER PERTINENT AND ESSENTIAL COSTS OF "DAY TO DAY" LIVING SUCH AS "FOOD", "MEDICATIONS", "OTHER NECESSARY UTILITIES AS ELECTRICITY". JUGGLING THESE EXPENSES WOULD POSE A FUTURE DOMINO EFFECT OF THREATS OF HEALTH ISSUES, AND LIVING ARRANGEMENTS, TERMINATION OF OTHER UTILITIES, AND MALNOURISHMENT TO INDIVIDUALS. MOST RESIDENTS HERE ALREADY SO TO SPEAK "ROB PETER TO PAY PAUL" IN ORDER TO MAKE ENDS MEETS.

THIS PROPOSAL LITERALLY WILL PUT OUR BACKS TO THE WALL AND CREATE AN EVEN GREATER HARDSHIP ON THE FAMILIES WHO LIVE HERE. THE 2009 PROPOSAL APPEARS TO HAVE BEEN HIBWC FORECASTED GAME PLAN FROM THE BEGINNING, ACCORDING TO DECISION AND ORDER NO. 23313 PAGE 11 & 12 # 2 IN REFERENCE TO DOCKET NO.2006-0437 THEY KNEW OUR COMMUNITY HAD NO OTHER SOURCE OF WATER AND SAW OPPORTUNITY TO GAIN PROFIT WITHOUT COMPASSION. WE ARE UNABLE TO RECEIVE AFFORDABLE WATER SERVICE FROM THE COUNTY OF HAWAII. IN FACT THE COUNTY CANNOT SUPPLY US DUE TO THE FACT THAT SOME HOW DURING THE CONSTRUCTION AND DEVELOPMENT OF THE WATER LINES - 6" PIPES WERE ALLOWED TO BE INSTALLED OFF THE 8" MAIN PIPE THAT RUNS ALONG KAHAKAI BLVD BRINGING WATER SUPPLY TO THE STREETS AND ONTO OUR HOMES ON EITHER SIDES OF THE MAIN PIPE. THIS RAISES QUESTIONS THAT NEED TO BE ADDRESSED SUCH AS ... WHY WOULD THEY INSTALL A MAIN LINE THAT IS IN COMPLIANCE WITH THE COUNTY CODE AND NOT THE ADJACENT LINES THAT BRING IT

DOWN OUR PUBLIC STREETS AND TO OUR HOMES? WAS IT DUE TO LACK OF FUNDS? OR WAS IT IN FORESIGHT OF NEVER HAVING TO COMPETE WITH A COMPETITOR? WAS THIS AN INTENTIONAL ACT? DOESN'T EVERY PROJECT OF CONSTRUCTION ON THE COUNTY OF HAWAII NEED TO FOLLOW CODE AND BE INSPECTED IN STAGES OF DEVELOPMENT AND APPROVED? WERE PLANS EVER SUBMITTED TO THE PLANNING DEPARTMENT FOR CONSTRUCTION AND DEVELOPMENT? WERE PERMITS EVER OBTAINED? WAS THIS PROJECT PROTECTED BY AN EXEMPTION THAT ENABLED THEM "TO NOT HAVE TO COMPLY WITH COUNTY CODES? BECAUSE THIS WATER COMPANY IS PRIVATELY OWNED? IF SO, WHAT EXACTLY ARE THE SPECIFICS THAT WOULD SET SOMETHING LIKE THIS IN MOTION? WAS IT THAT DURING THE CONSTRUCTION PHASES OF THIS PROJECT, CODE REQUIREMENTS WERE OVERLOOKED BY INSPECTORS? WE WANT ANSWERS. WHEN THIS PRIVATE COMPANY WAS FORMED IT WAS WITH THE INTENTION OF SERVING THE "PUBLIC" HAWAIIAN BEACHES RESIDENTS. THIS WOULD MAKE IT A "PUBLIC UTILITY COMPANY."

WHAT WILL HAPPEN WHEN REAL-ESTATE IS AFFORDABLE AGAIN AND THIS SUBDIVISION BEGINS TO REACH ITS FULL CAPACITY OF HOME BUILDERS? DO THEY SUBMIT ADDITIONAL APPLICATIONS FOR INCREASED RATES TO DIG ADDITIONAL WELLS, ADDITIONAL HOLDING FACILITIES, ADDITIONAL GENERATORS, AND ADDITIONAL PUMPS AND HIRE ADDITIONAL EMPLOYEES TO MAN THEIR OPERATIONS IN ORDER TO SERVICE THE CONSUMERS? AGAIN THAT LEADS US BACK TO DOCKET # 2006-0442 AND DOCKET 2009-0161

IN PLAIN ENGLISH, HAWAIIAN BEACHES CUSTOMERS WILL FOOT THE BILL FOR THEM AT UNREASONABLE COSTS "AGAIN". WHY THESE ARE EXPENSE COSTS SHOWING UP IN DOCKET NO.2009-0161 AGAIN TO SUPPORT AND SUBSTANTIATE THEIR NEW REASON TO PROPOSE ANOTHER RATE INCREASE AS IT DID IN THE DOCKET NO.2006-0442? ARE WE BEING ASKED TO PAY FOR THIS TWICE OR JUST AT A FASTER PACE BECAUSE THEY DON'T HAVE THE PATIENCE TO PAY THESE COST OFF OVER A LENGTH OF TIME OR IS IT THAT THEY WANT THESE EXPENSES PAID FOR QUICKLY SO THEY CAN MAKE HEALTHY PROFITS AND LEAVE AND TAKE OUR MONIES (THEIR) PROFITS ELSEWHERE AS OTHER PRIVATE COMPANIES HAVE DONE IN THE PAST IN THIS STATE. THE PUMPS, WATER LINES, GENERATOR, HOLDING FACILITIES, METERS, VEHICLES, MACHINERY, OFFICE AND WAREHOUSE...ETC. ARE ALL "TOOLS" FOR THEIR TRADE" AND NECESSARY FOR "HBWC" IN ORDER FOR THEM TO MEET THEIR OWN NEEDS TO CONDUCT THEIR PRIVATE BUSINESS OPERATIONS, WELL IF WE HAVE TO FOOT THE BILL FOR THEIR "TOOLS IN ORDER TO OPERATE" THEN WE SHOULD ALSO HAVE THE OPPORTUNITY TO BE SHAREHOLDERS IN THIS PRIVATE COMPANY AND BE ENTITLED TO RECEIVE A "FAIR RETURN" ON OUR INVESTMENTS AS WELL. AFTER ALL WITHOUT "US" (THE CUSTOMERS WITH NO OTHER OUTLET) THEY'D HAVE NO REVENUE TO

PAY FOR THESE "TOOLS OF OPERATION" IF WE ALL BECAME BLESSED WITH THE FUNDS TO INSTALL WATER CATCHMENT'S ON OUR PROPERTIES.(IF WANTED HAVE OUR WATER SUPPLIED TO US THROUGH CATCHMENTS WE WOULD HAVE MOVE TO AINALOA OR NANAWALE) THEY WOULD HAVE NO REVENUE. THEREFORE THEY WOULD HAVE NO PRIVATE BUSINESS.

WILL HBWC CONTINUE TO INSTALL 6" PIPES AS PROSPECTED BUILDERS FILL OUR SUBDIVISION AND OBTAIN HBWC SERVICES? AT WHAT POINT DO THEY FALL INTO A CATEGORY OF BUSINESS'S THAT ARE REQUIRED TO UPGRADE THEIR OPERATING SYSTEM TO MEET COUNTY CODE?

IN LIGHT OF ALL OF THIS, THEY CONTINUE TO "PREY" ON US. THEY SIMPLY "RELATE" TO US AS "1100 CUSTOMERS WHO PUTS THE PAYCHECKS IN THEIR HANDS AND BUILDS THEIR CAPITOL" HBWC NEVER HAD SIGHT OF US AS "WHO WE ARE" ...WE ARE FAMILIES WITH GOOD MORALS AND VALUES WHO TRY TO LIVE A SIMPLE LIFE...WE ARE "OHANA" WE ARE ADJACENT TO 1100 CUSTOMERS...WE ARE THE VICTIMS THEY FEED OFF OF, PEOPLE OF COMPASSION, PEOPLE WITH ALOHA, "WHO ARE THEY TO COME HERE AND "BREAK OUR SPIRIT" TO CHALLENGE OUR LIVELIHOODS?

I'LL TELL YOU WHO THEY ARE THEY ARE THE "VULTURES" MOVING IN FOR THE KILL IN ORDER SATISFY THEIR APPETITE FOR A PROFIT. YES, THEY ARE A SMALL BUSINESS "IN BUSINESS FOR A PROFIT". IT IS BUSINESSES LIKE THESE THAT HAVE CONTRIBUTED TO THE FALL OF OUR ECONOMY, AND HOMELESSNESS WITHIN OUR COUNTRY, OUR STATE, OUR ISLAND, OUR COMMUNITY; WE ARE NOT GOING TO LET THEM PULL US APART AND DESTROY OUR FAMILIES OR COMMUNITY SO IT'S TIME THESE BUSINESSES ARE PUT UNDER THE MICROSCOPE. AND INVESTIGATED. "WHO MONITORS & REGULATES JUST HOW MUCH THEY DECIDE TO TAKE FROM US FOR THEM TO OBTAIN THE GREEDY PROFIT GOAL THEY SEEK? THIS IS LIKE BEING HELD HOSTAGE....YOU EITHER PAY OR ELSE...CAUSE I AM YOUR LIFELINE - THERE'S NO OTHER SOURCE OUT THERE FOR YOU AND EVEN IF THERE WAS - YOU DON'T HAVE THE MONEY TO PUT IT ALL INTO PLAY - I'M THE ONE IN THE POSITION TO CALL THE SHOTS...JUST HOW DEEP ARE THEY ALLOWED TO DIG INTO OUR POCKETS, WHO PUT'S A CAP OR CEILING HEIGHT ON JUST HOW MUCH THEY ARE ALLOWED TO TAKE FROM US. WE DON'T HAVE ATTORNEY'S TO REPRESENT US BECAUSE WE DON'T HAVE MONEY...ALL WE HAVE IS EACH OTHER, OUR FAMILIES AND OUR DIGNITY.

THEY EXPRESS THEIR CONCERN ABOUT "LOSS REVENUES" WELL IT DOESN'T TAKE A GENIUS TO KNOW THAT AT THE END OF THE YEAR THEY JUST TALLY IT ALL UP TO A GRAND TOTAL AND WRITE IT OFF ASS A LOSS ON THEIR TAXES AND IT BECOMES A BENEFIT TO HELP BALANCE THEIR EXCESSIVE INCOME REVENUE. IF APPROVED, MORE OF US WILL

EXPERIENCE HARDSHIP AS TO DECIDE WHETHER OR NOT TO BUY MY MEDICATIONS FOR THE MONTH OR PAY THE WATER BILL OR PAY THE WATER BILL AND CUT BACK ON 1 MEAL A DAY FOR THE NEXT WEEK OR 2. ...AND SO ON. IN ALL ACTUALITY WE SHOULD NOT EVEN HAVE TO PAY FOR "WATER" CONSUMPTION AS THEY DON'T EVEN PAY FOR THE WATER. HOWEVER, WE SHOULD ACTUALLY BE EQUALLY CHARGED FOR THE OPERATING COSTS LIKE "ANNUAL POWER COSTS TO PUMP THE WATER OUT OF THE WELL AND INTO OUR HOMES + "REASONABLE" ANNUAL WAGES FOR THOSE WHO ARE EMPLOYED TO RUN THE OPERATION + ANNUAL COST OF CHEMICALS TO PURIFY THE WATER. THESE TOTALS SHOULD THEN BE DIVIDED BY THE 1100 CUSTOMERS AND THAT TOTAL SHOULD BE DIVIDED BY THE MONTHS ANNUALLY (12) WHICH WOULD COST 1100 CUSTOMERS A LITTLE OVER 31.00 DOLLARS PER MONTH. THE ONLY CHANGE WE SHOULD BE RECEIVING WOULD BE THE PERIODIC ENERGY COST INCREASES AND DECREASES.

PLEASE KEEP IN MIND THAT MOST RESIDENCE DID NOT COME TO "LIVE" IN THE HAWAIIAN BEACHES SUBDIVISION BY "SELECTION OF CHOICE" BASED ON THE BEAUTY, LOCATION, PAVED ROADS OR EVEN THE SIZE OF THEIR HOMES BUT SOLELY ON THE BASIS OF "ABILITY TO PROVIDE FOR THEMSELVES AND THEIR FAMILIES BASED ON THEIR BUDGETING LIMITS OF THEIR INCOME. IN WHICH THE WATER BILL MADE IT INTO THE BUDGET CONSIDERING THE ATTRACTIVE MONTHLY CHARGE OF 9.00 A MONTH AT THE TIME I MOVED HERE. SINCE THE PRESCOTT'S HAS TAKEN OVER, THEY'RE INCREASES WE HAVE ENDURED HAS BECOME MORE AND MORE HARDER TO MANAGE. THE HIGH COST FOR HAVING THIS "SERVICE" HAS BECOME OUTRAGEOUS AND UNMANAGEABLE. AND WITH THIS NEW PROPOSAL, "IF APPROVED" "WILL BE UNBEARABLE" ALTHOUGH SOME HOUSEHOLDS IN THE PAST AND PRESENT HAVE RESULTED IN ILLEGAL ACTIVITY FOR FINANCIAL GAIN IN ORDER TO "PROVIDE FINANCIALLY FOR LIVING EXPENSES FOR THEIR FAMILIES" YOUR FINAL APPROVED DECISION OF THE PROPOSAL DOCKET NO. 2009-0161 MORE LIKELY WILL PUSH MORE RESIDENTS INTO SUCH ACTIVITY THAT IS NOT ONLY ILLEGAL BUT MORE IMPORTANTLY "UNSAFE" AND SUCH ACTIVITY IS CONDONED BY ALL OTHER RESIDENTS LIVING HERE. WHILE WE STRUGGLE TO CLEAN UP OUR NEIGHBORHOOD AND TRY TO MAINTAIN ACCEPTABLE SAFE STANDARD OF LIVING OUTSIDE OF SUCH ACTIVITY WE ARE CONTINUALLY FACED WITH AN EVER SO DECLINING ECONOMY AND CONTINUED COST OF LIVING INCREASES ON THIS ISLAND. IF THE COUNTY AND STATE CAN ISSUE FURLOUGHS IN THE RESTRUCTURINGS OF THEIR BUDGET TO REDUCE THE LARGE AMOUNT OF DEFICIT WHY CAN'T THIS SMALL PRIVATELY OWNED COMPANY DO THE SAME? THEY ARE A PUBLIC UTILITY ARE THEY? WE ARE ASKING THAT YOU NOT BE A CONTRIBUTING PARTY TO AN ALREADY STRUGGLING COMMUNITY. DO YOU REMEMBER THE TERM: "WHEN A MAN IS DOWN, ALL YOU HAVE TO DO IS KICK HIM TO SEND HIM OVER THE EDGE AND ONTO DISASTER?" BASICALLY THAT

IS WHERE WE THE RESIDENTS AND CONSUMERS OF HAWAIIAN BEACHES STAND TODAY.

WE ARE NOT REFUSING TO PAY BUT JUST ASKING THAT A MORE REASONABLE RATE BE INTRODUCED. WE ARE ASKING YOU TO "DENY SAID PROPOSAL" AND "AMEND HBWC'S PROPOSED RATE" TO A FORMULA OF TIERS OF VARIOUS AFFORDABLE RATES VERSUS VOLUME OF CONSUMPTION BE IMPLEMENTED. WE BELIEVE A TIERED SCHEDULE OF RATES WOULD BENEFIT MOST AFFECTED. (SOMETHING SIMILAR TO HAWAII COUNTY- HILO) THIS WOULD ALSO AT THE SAME TIME PROMOTE THE WATER VALUE AND RAISE AWARENESS TO CUSTOMERS AS TO WHICH "TIER" WOULD BETTER FIT THEIR BUDGET AND LIFESTYLE OF CONSUMPTION IN THEIR HOUSEHOLDS.

A "FORMULA AND EXAMPLE" IS SHOWN BELOW:

FORMULA:

GPM CONSUMPTION/ MULTIPLIER X RATE \$ + *FIXED MONTHLY SERVICE CHARGE + \$() 1% LATE FEE IF APPLICABLE)

EXAMPLE:

0 – 5,000 GPM

FIRST 5,000 OR ANY PART THEREOF $4,290 / 4.290 \times \$0.75 = \$3.21 + *35.00 = \$38.21$

5,001 – 10,000 GPM

OR ANY PART THEREOF $10,000 / 10 \times \$1.15 = \$11.50 + *35.00 = \$46.50$

10,001 – 15,000 GPM

OR ANY PART THEREOF $15,000 / 15 \times \$1.55 = \$23.25 + *35.00 = \$58.25$

15,001 – 20,000 GPM

OR ANY PART THEREOF $20,000 / 20 \times \$1.95 = \$39.00 + *35.00 = \$74.00$

20,001–OVER AND IN EXCESS OF 20,001 / 20,001 X \$2.35 = \$47.00 + *35.00 = \$82.00

[* FIXED MONTHLY SERVICE CHARGE NEEDS TO BE DEFINED AS TO WHAT IT CONSISTS OF

EXAMPLE, ACCORDING TO DOCKET NO. 2009-0161 EXHIBIT HBWC, SCHEDULE 4 PAGE 13 SCHEDULE 1
OPERATING EXPENSES

ANNUAL OPERATING EXPENSES

EMPLOYEE WAGES (4 EMPLOYEES)\$ 79,840.00

OFFICER WAGES (2 OWNERS).....\$ 127,800.00

EMPLOYEE BENEFITS.....\$ 25,722.00

PURCHASED WATER.....\$ 0.00

PURCHASED POWER.....\$185,691.00

CHEMICALS.....\$ 1,623.00

MATERIALS & SUPPLIES.....\$ 54.00

TOTALS.....\$420,730.00 DIVIDE BY 1100 CUSTOMERS = \$382.48 DIVIDE BY 12 MONTHS = \$31.87 MONTHLY

REGARDING SUBSIDIZING...NONE OF THESE PEOPLE EVER COMPLAINED ABOUT SUBSIDY WHEN THE MONTHLY BILL WE RECEIVED BACK IN 1989 OR EVEN IN THE YEAR 2006 WAS AFFORDABLE. HOWEVER, SINCE THE PRESCOTT'S HAVE TAKEN OVER THERE'S BEEN NOTHING BUT ANIMOSITY STIRRING IN OUR COMMUNITY. AT THE HEARING ON MONDAY SEPTEMBER 21, 2009 WHEN ASKED, KATE PRESCOTT SAID THE PROPOSED 30.00 FIXED MONTHLY COST WOULD CONSIST OF "OPERATING EXPENSES" IF YOU TAKE A LOOK AT THE OPERATED EXPENSE THAT HAS BEEN SUBMITTED TO SUPPORT THIS INCREASE AND CHANGE IT INCLUDES A ANNUAL "PURCHASED POWER" TOTAL... WELL, THEN THE QUESTION IS THIS ..BECAUSE THEY ARE A "PRIVATE" BUSINESS"...DOES HELCO CHARGE THEM A FIXED RATE? I DON'T THINK SO; HELCO PASSES ON THEIR RATE CHANGE OF AN INCREASE OR DECREASE TO HAWAII COUNTY WATER COMPANY WHO IN TURN PASSES ON THE INCREASE OR DECREASE TO THE CUSTOMER. IF HBWC IS INCLUDING THIS PARTICULAR FLUXUATING CHANGING OPERATING COST IN THE "FIXED MONTHLY SERVICE CHARGE OF 30.00 PER MONTH ...I WOULD SAY THIS IS AGAIN SUBSIDIZING. I WOULD THINK THE POWER USAGE CHARGE WOULD BE PER 1000 GALLONS BEING PUMPED. TAKE A LOOK AT THE COUNTY'S HISTORICAL AND CURRENT SCHEDULE OF RATES....75 CENT PER 1000 GALLONS OF WATER CONSUMPTION / 1.83 PER 1000 GALLONS OF POWER CHARGE AND A 12.00 STANDING CHARGE FOR RESIDENTS WITH A 5/8" PIPE AND THEY ARE BILLED BI-MONTHLY. SOMETHING IS DEFINITELY WRONG WITH THIS PICTURE. PRIVATE OR COUNTY.

REGARDING THE SMALL NUMBER OF RESIDENTS THAT ATTENDED THE PUBLIC HEARING ON SEPTEMBER 21 2009 A LARGE NUMBER DID NOT ATTEND BECAUSE THEY ACTUALLY THOUGHT IT WAS ON SEPTEMBER 22 2009 BECAUSE OF THE SIGN THAT WAS POSTED ON THE ANNOUNCEMENT BOARD AT THE CORNER OF KAHAKAI BLVD IN FRONT OF THE EQUESTRIAN CENTER NEXT TO KEONEPOKO SCHOOL...MANY RESIDENTS DO NOT AND HAVE NOT REALIZED THAT THE POSTINGS ON THAT BOARD ARE IN FACT INTENDED FOR HAWAIIAN SHORES RESIDENT MEMBERS ASSOCIATION AND THAT ANNOUNCEMENT BOARD IS OWNED BY THAT ASSOCIATION. MANY NEVER RECEIVED NOTICE OF AN INCREASED PROPOSAL. BUT THE VAST MAJORITY THAT DID, READ THE CHART OF PROPOSED INCREASE ACTUALLY HAD A MISPERCEPTION OF WHAT THEY SAW...THEY ACTUALLY THOUGHT THEY WERE GETTING A DEAL FOR $\$30.00 + 5.7818 = \35.78 MONTHLY WHICH TO THEM WOULD BE A REDUCTION FROM THE \$48.06 WE PAY NOW. THE RATE CHART WAS NOT SELF EXPLANATORY, THE FORMULA OF HOW TO "CALCULATE" WAS NOT ENTERED TO INSTRUCT RESIDENTS. SO WITH THIS MISPERCEPTION MANY RESIDENTS DIDN'T THINK THEY NEEDED TO COME. AS THEY THOUGHT THEY WERE GOING TO BE RECEIVING A REDUCTION.

AFTER GETTING TOGETHER AND SHARING JUST HOW THE CALCULATION WORKS WITH BRIEF BREAKDOWN FROM THOSE OF US WHO UNDERSTOOD AND IN SHOWING HOW IT IS CALCULATED MANY FEEL THAT THE WAY THE CHART WAS PRINTED, THE MISPERCEPTION WAS INTENTIONAL. ALSO AFTER LOOKING THROUGH THE APPLICATION IT WAS DISCOVERED THEY FAILED TO PUBLICLY POST ALONG WITH THE PROPOSED INCREASE FOR CONSUMPTION AND FIXED RATE THE "OTHER INCREASE" OF \$30.00 TO THE "RECONNECTION FEE" FOR DISCONNECTION DUE TO FAILURE TO PAY. SEVERAL RESIDENTS HAVING MADE PRIOR ARRANGEMENTS TO PAY THEIR BILLS WERE DISCONNECTED AND INCONVENIENCED. THESE CUSTOMERS HAD TO GO INTO THE OFFICE AND GRUMBLE TO GET THE SERVICE TURNED BACK ON. IT APPEARS THERE HAS BEEN A GREAT DEAL OF LACK OF COMMUNICATION GOING ON UP THERE, THEIR INABILITIES AND CUSTOMERS SERVICES NEED TO BE ADDRESSED.

IN A NOTICE SENT OUT BY HBWC DATED SEPTEMBER 2, 2009 THEY STATE THAT THE PROPOSED CHANGE IN RATES WILL ESTABLISH A "VOLUMETRIC" OR "MONTHLY WATER CONSUMPTION CHARGE", AGAIN THIS IS MISLEADING CUSTOMERS INTO BELIEVING THEY HAVE AN OPTION WHEN IN FACT VOLUMETRIC AND CONSUMPTION MEAN THE SAME THING.

ALSO ON THE SECOND PAGE OF THAT NOTICE IT STATES "HBWC DESIRES TO PROVIDE THE BEST AVAILABLE SERVICE TO OUR CUSTOMERS, AND BELIEVE THIS PROPOSED RATE INCREASE WILL "ALLOW" US TO BETTER

SERVE YOU "AND" THE SURROUNDING COMMUNITY...DOES THIS MEAN THEY "WILL" ALLOW SERVICE TO A FAMILY WHO HAS BEEN LIVING ON CATCHMENT FOR THE LAST 4 YEARS WHO'S PROPERTY SITS AT THE END OF PAPAI ST? THE OWNER TRIED TO OBTAIN WATER SERVICE FROM THE WATER COMPANY IN THE PAST BUT WAS TOLD NO BECAUSE THEY WERE NOT PART OF THE SUBDIVISION. ARE THEY GIVING THIS FAMILY SOMETHING TO LOOK FORWARD TO OR ARE THEY BEING "MISLED"?

IIBWC 'S STRATEGY TO GAIN MORE PROFIT HAS BECOME MORE CLEAR....THEY INCREASE THE PRICE, IF THEY TURN YOUR SERVICE OFF FOR NON-PAYMENT AND YOU CANNOT AFFORD TO PAY YOUR OUTSTANDING BILL + THE RECONNECTION FEE...IT LOOKS LIKE THEY WOULD LOSE REVENUE BECAUSE OF YOU NOT BEING ABLE TO AFFORD THE HIGH COST, WHEN WHAT IT ACTUALLY DOES IS ACCUMULATE A "LOSS" OF REVENUE ON THEIR ANNUAL TAXES AND THEY WRITE IT OFF. BUT AT THE SAME TIME HELPS TO BALANCE THEIR INCOME. ..THE LARGER NUMBER OF "LOSS" ALONG WITH THE HIGH EXPENDITURES THEY ENTER, THE BETTER BALANCED THEIR REVENUES LOOK! SO AT THIS POINT IF THE PROPOSAL IS APPROVED WE CAN BE WITHOUT WATER, THEY WON'T BE AT A "LOSS" IF WE CAN'T PAY. WE WILL BE THE ONES AT LOSS WITH NO WATER.

ACCORDING TO THE INFORMATION SUBMITTED IN THE APPLICATION DOCKET NO. 2009-0161 ON PAGE 7, WE FIND THEIR "AVERAGES" TO BE INACCURATE, AS UNLESS YOU KNOW THE EXACT NUMBER OF CONSUMERS PER HOUSEHOLD YOU CANNOT CALCULATE AN AVERAGE. *** MOST TOILETS IN THESE HOMES HAVE NOT BEEN UPGRADED TO CONSERVE SO BASED ON AN OLD WORKING TOILET IT TAKES APPROXIMATELY 1 GALLON IN THE BOWL AND APPROXIMATELY 3 GALLONS IN THE TANK EQUALING APPROXIMATELY 4 GALLONS PER FLUSH...CALCULATION IS AS FOLLOWS...3 FLUSHES PER DAY FOR 1 PERSON = 12 GALLONS X 30 DAYS IN A MONTH EQUALS 360 GALLONS....THIS MEANS 1 PERSON IN THESE HOMES FLUSHED THE TOILET 3 TIMES DAILY FOR 30 DAYS YET THAT 1 PERSON EACH DAY AND FOR THE MONTH DID NOT WASH UP, BRUSH THEIR TEETH, SHOWER, WATER PLANTS, WASH DISHES, WASH THEIR HANDS AFTER USING THE TOILET AND AFTER EATING A MEAL NOR DID THEY DO LAUNDRY...SO HOW DID THEY DERIVE AT THE "AVERAGE" NUMBER OF GALLONS USED? FOR THESE 116 CUSTOMERS? THIS ALONE EXCEEDS THEIR "315".

AT THE HEARING ON SEPTEMBER 21 2009 KATE PRESCOTT EXPRESSED ...OF 1100 CUSTOMERS 800 METERS WERE INSTALLED. IS THERE A DEADLINE FOR METER INSTALLATION? WITH THE GOAL OF INSTALLING 1100 METERS AND APPROXIMATELY ONLY 800 INSTALLED ALREADY, HOW COULD THEY REACH "AVERAGE" TOTAL IN USAGE TO SUPPORT THEIR PROPOSAL NEEDS? IF THE NUMBER OF CONSUMERS PER HOUSEHOLD

WERE NOT COUNTED. ARE THE OLD EXISTING METERS ACCURATE. HAVE THEY BEEN CALIBRATED? THIS LEAVES US UNEASY AS TO THE ACCURACY OF METER READING DIFFERENCES AND TOTALS OF CONSUMPTION.

ONE WOMAN WAS TOLD TO LOOK FOR LEAKS AND DRIPS WHEN SHE ASKED WHY HER USAGE WAS SO HIGH. UPON LOOKING FOR LEAKS PERIODICALLY SHE DISCOVERED THERE WERE NO LEAKS. SHE THEN TOLD A WORKER SHE DISCOVERED SHE HAD AN OLD METER AND ASKED IF IT WOULD BE CHANGED, THE REPLY WAS "NO" IT WORKS FINE. BUT NO ONE IN HER HOME EVER WITNESSED THEM CONDUCTING A CALIBRATION OF THAT METER TO BE SURE OF ITS ACCURACY. THE NEEDS OF EACH INDIVIDUAL DIFFERS EVERY ONE OF US WILL BE FACED WITH THE NEED TO CONSUME MORE OR LESS IN THE FUTURE. NEW AND OLD METERS SHOULD BE CALIBRATED THEY ARE LIKE SCALES... THEY MEASURE VOLUME.

WE ARE ALL EQUAL CONSUMERS AND CUSTOMERS TO HBWC THEREFORE WE SHOULD ALL HAVE EQUAL SERVICES INCLUDING A NEW WATER METER. TIMELY AND PROPER NOTIFICATION SHOULD BE PRACTICED ALONG WITH "COMMUNICATION" SKILLS AS TO STOP TURNING METERS OFF EVEN AFTER "FINANCIAL" ARRANGEMENTS HAVE BEEN MADE TO PAY THE 48.06. WHAT DO YOU DO WHEN YOU WAKE UP FROM AN AFTERNOON NAP AND DISCOVER YOU HAVE NO WATER AND THE OFFICE IS CLOSED AND YOUR 4 YEAR OLD DAUGHTER NEEDS TO USE THE TOILET THAT NO LONGER HAS WATER IN IT BECAUSE UNKNOWINGLY MOMMY USED IT AND DISCOVERED A WORKER TUNED IT OFF. USING A TOILET WITH NO WATER TO FLUSH OR WASH YOUR HANDS IS UNSANITARY. ANOTHER WOMAN WAS TOLD BY A HBWC WORKER WHEN SHE WAS STANDING IN FRONT OF HER HOME THAT SHE NEEDED TO CUT BACK ON HER USAGE BECAUSE SHE WAS USING TOO MUCH OTHERWISE HER SERVICE WOULD BE TERMINATED. SHE LISTENED TO THIS IN AWE AND FOUND IT TO BE THREATENING. WE FIND THAT TYPE OF CUSTOMER SERVICE TACKY AND UNPROFESSIONAL.

REGARDING THE UN-AUDITED FINANCIAL INFORMATION SUBMITTED IN SUPPORT TO THE PROPOSAL IN THE DOCKET 2009-0161 KATE EXPLAINS THERE WASN'T ENOUGH TIME TO CONDUCT AN AUDIT AS IT WOULD DELAY HER FILING OF THE APPLICATION DOCKET 2009-0161. HOWEVER, SHE DID EXPRESS THAT SHE DERIVED AT THE INCREASE NUMBER BY HIRING AN "ANALYST" TO ANALYZE AND ASSIST HER IN THE PREPARATION OF DATA TO SUPPORT HER NEEDS TO INCREASE. SHE FOUND AMPLE TIME FOR THAT. IT APPEARS THIS NEW PROPOSAL WAS FORTHCOMING ON HER PART, FOR HOW LONG IS UNCERTAIN, BUT WAS ENOUGH TIME FOR HER TO SEEK OUT AN ANALYST TO GATHER AND COMPUTE THE NUMBERS SHE NEEDED TO SUPPORT THE "INCREASE FOR

PROFIT "FOR HER IN ORDER TO SUBMIT THE APPLICATION ON TIME AND WITHOUT DELAY. BUT SHE DID NOT HAVE AN AUDIT CONDUCTED BECAUSE SHE WAS TOO BUSY WITH THE PLANNING OF ANOTHER INCREASE. SO SHE SUBMITTED UN-AUDITED FINANCIALS, IS THAT "JUST".

SINCE THE ACQUIRING OF THIS BUSINESS TOOK PLACE IT SEEMS THAT WE ARE CONTINUALLY BEING MISLED. IN 2007 WE WERE TOLD THAT INCREASE WAS PRUDENT DUE TO THE LARGE AND GROWING NUMBER OF CUSTOMERS THEY SERVE, AN OLD WELL THAT HAS REACHED FULL CAPACITY AND THE NEED TO UPGRADE, SO WHY ARE THESE AMOUNTS BEING RESUBMITTED IN SUPPORT TO THE NEW PROPOSAL WHEN THE 2007 INCREASE FOR THESE UPGRADES HAVE ALREADY TAKEN PLACE AND OUR MONIES ARE BEING ABSORBED TO PAY FOR IT ? AND WHY ARE SOME OF IT'S CUSTOMERS HOMES LOCATED ON THE "OTHER SIDE OS THE WHITE LINE?- HAWAIIAN SHORES SIDE" ONCE YOU PASS THE WHITE LINE ON THE ROAD IT BECOMES HAWAIIAN SHORES ASSOCIATION. WHAT IS GOING ON?

HOW WILL UNAUDITED FINANCIAL INFORMATION AS WELL AS NO ORIGINAL RECEIPTS BE HANDLED? SUCH INFORMATION IS CRITICAL IN ORDER TO ESTABLISH VALIDITY OF TOTALS. PAGES 9 AND 10 OF THE DOCKET NEED TO BE VERIFIED, ORIGINAL DOCUMENTATION ALONG WITH VERIFICATION OF SUCH ADVANCES. WERE THE ADVANCES USED WITHIN THE COMPANY IN 2005? ARE THERE ORIGINAL NOTES AND RECEIPTS FROM MILLER AND LEIB TO SUBSTANTIATE THESE ADVANCES FROM AN AUSTRALIAN COMPANY? THAT IS OWNED BY THE PRESCOTT'S FATHER?, THESE ORIGINAL DOCUMENTS NEED TO BE REVIEWED AS IT APPEARS

AFTER THE ACQUIRING OF MILLER AND LEIB MARK AND KATE SUPPOSEDLY REFINANCED THE ALLEGED ADVANCES AND USED THEIR 2 VEHICLES THEY PURCHASED IN 2006 UPON ARRIVING HERE TO CHECK OUT THE BUSINESS TO SECURE THE ALLEGED ADVANCES. TALK HAS BEEN CIRCULATING THE NEIGHBORHOOD THAT THEY BOUGHT THESE VEHICLES IN 2006 (ALLEGEDLY THE REFINANCE AND COLLATERAL WERE DONE SO THE PAYMENTS AND INSURANCE OF THE VEHICLES COULD BE PAID FOR THROUGH HIBWC) AND NOT FROM THEIR POCKETS. WE UNDERSTAND THAT IT IS ONLY HEARSAY BUT AT THIS POINT WE MUST RAISE OUR EYEBROWS WHEN WE HEAR SUCH THINGS. ESPECIALLY WHEN THEY ATTEMPT TO DIG PAST THE LINT OF OUR POCKETS. WE STRONGLY STAND TOGETHER AND ASK THAT THEIR BUSINESS PRACTICES AND ETHICS BE QUESTIONED, THAT THE PROPOSAL BE DENIED AND THE AUDITED NOTES AND FINANCIALS BE SUBMITTED AND VERIFIED.

THIS TESTIMONY ALONG WITH ALL TESTIMONIES AND SIGNATURES ATTACHED WILL SERVE AS A "PETITION AND MOTION TO INTERVENE"

***PLEASE SEE ATTACHED SIGNATURES AND TESTIMONIES AND
CONCERNS IN SUPPORT OF THIS PETITION AGAINST DOCKET NO.2009-0161

THANK YOU FOR YOUR TIME,

RESPECTFULLY, HAWAIIAN BEACHES RESIDENTS/ FAMILIES

Re: DOCKET NO. 2009-0161

Testimony/ Supportive Petition

Name Christine TenBerge Phone 315-8307
 Address 15-2711 Moano St. Pahoa, HI
 Date 09/26/09
 Signature Christine TenBerge

Testimony:

The increase in rates is unreasonable and the information provided by HBW misleading.

Name J. VANBERG Wong Phone 936-0224
 Address 15-2626 MAHEIYANI ST
 Date 9.26.09
 Signature J. Vanberg

Testimony: ~~Wong~~ I THINK ITS STUPID.

Name Val Victorina Phone 965-8503
 Address 15-2675 IAO
 Date 9-26-09
 Signature Val Victorina
 Testimony: To high cost.

Name Cathy Victorina Phone 965-8503
 Address 15-2675 IAO St.
 Date 9/26/09
 Signature Cathy Victorina
 Testimony: We are paying enough as it is already.
 Paying more than what we are using.

Name Jocelyn L. U. Ennes Phone 769-3454
 Address 15-299 N. Puni Makai Tp.
 Date 9/26/09
 Signature Jocelyn L. Ennes
 Testimony:

(1)

Re: Docket NO. 2009-0161

Testimony/ Supportive Petition

Name Rebecca L. KekipiPhone 315-8110Address 15-2691 He'e Pali St.Date 9/26/09Signature Rebecca L. Kekipi

Testimony: Do you think we live in Honolulu? We have affordable water rates in the whole state. This we can afford. DO NOT raise the water rates.

Name Cindy HebertonPhone 965-0388 ✓Address 15-2601 He'e PaliDate 9/26/09Signature C Heberton

Testimony: We have been shut off when only owing 1 past month. No aloha! Pay for your business improvements yourselves.

Name Joylene DuaduaPhone 945-9272 ✓Address 15-2793 Ono St.Date 9-26-09Signature Joylene Duadua

Testimony: We have had major break down of equip that we lost water service & got bigger bills for our ~~to~~ family

Name Kahiku BAKER.Phone 440-6500Address 15 2139 AHULCHOLE STDate 9/26/09Signature PAHUA HI 96118Testimony: Kahiku BakerName BRONSON OILPhone 965-8276Address 15-167 N. PUNIPAKA CR.Date 9/26/09Signature Bronson OilTestimony: TO HIGH THE PRICE

(3)

Re: DOCKE, NO. 2009-0161

Testimony/ Supportive Petition

Name Tim Proulx Phone ---
Address 17299 NEHU ST
Signature [Signature] Date 9/26/09
Testimony: Too much!

Name SANDI CHILD Phone 965-1030
Address 15-2685 OPALE ST
Signature [Signature] Date 9/26/09
Testimony: Get RAGEONS

Name Wendy Fisher Phone 965-0260
Address Hwy 1 Box 462 Kearney 68749
Signature [Signature] Date 9/26/09
Testimony:

Name Dorothy Flores Phone 310-8012
Address 15-2714 Alameda St. Hawthorne
Signature [Signature] Date 9/26/09
Testimony: Too much!

Name Dean Cabatbat Phone 0
Address POB 1166
Signature [Signature] Date 9/26/09
Testimony:

(1)

Re: DOCKET NO. 2009-0161

Testimony/ Supportive Petition

Name Charmaine Naehe Phone
 Address 15-2874 He'e St.
 Signature Charmaine Naehe Date 9/24/07
 Testimony:

Name Joseph R. Perkins Phone 960-9949
 Address 15-2701 Kaimali St.
 Signature Joseph R. Perkins Date 9/26/09
 Testimony: it will be to high for
 him

Name Carrie Costa Phone 965 6144
 Address P.O. Box 675
 Signature Carrie Costa Date 09-26-09
 Testimony:
 to high to pay for water

Name Bryan Powell Phone 333 5246
 Address 152648 N. 1st St.
 Signature Bryan Powell Date 9-26-09
 Testimony: The rates are too high exceeds county & other Private
 rates.

Name Karika Ranz-Gonzales Phone 965-9677
 Address 15 1st St.
 Signature Karika Ranz-Gonzales Date 9-26-09
 Testimony: way to high, high enough already

(4)

Re: DUCKE, 2009-0161

Testimony/ Supportive Petition

Name Samuel H. Kalikihiki Phone 937-7193

Address 15-2727 Hinalea St. Paloa Hi 96774

Signature Samuel H. Kalikihiki Date 09/24/09

Testimony: This is not the way to go, this is how we
not the way all-Crooks move back where you come
from

Name Jaylene Aiden Phone 065-4767

Address 15-2725 Kala St

Signature Jaylene Aiden Date 09/26/09

Testimony: lived here my whole life and never been
SO MAD ABOUT THAT

Name Beverly Young Phone (562) 753-1542

Address 2970 Varsity Cir #A Date 9/26/09

Signature Beverly Young

Testimony: VACANT land owner Popo St

Name Jesse Kanaokai Phone 065-9747

Address 15-157 Puni Kahakui Date 09/26/09

Signature Pahua Hi 96770

Testimony: Jesse Kanaokai
We have 10 people in our home and we cannot
afford this kind of payment! Come on.

Name Kaleomanaoluna L. Kekipi Sr. Phone 315-8116

Address 15-2091 Hea Pali St. Date 9/26/09

Signature Kaleomanaoluna L. Kekipi Sr.

Testimony: Can not pay for this every month. You think
we live in Honolulu?

(5)

Re: DOCKET 2009-0161

Testimony/ Supportive Petition

Name Roseanna Maertens Phone 965-7786
Address P.O. Box 293 Pahaia HI 96778
Signature Roseanna Maertens Date 9/26/09

Testimony:

We are having a hard time.
higher water rates will make things harder.

Name CLIFFORD Aiken Phone 965-0632
Address 15-246 So Puna Matai Date 9-26-09
Signature Clifford W. Aiken
Testimony:

Name John Ipolonio Phone
Address 152746 PAPAUA ST Date 9-26-09
Signature John Ipolonio
Testimony:

Name Hilma P Phone 299-9646
Address 15-2717 HANA ST
Signature Hilma P Date
Testimony:

Rip off

Name Lani Pernon Phone 699-9669
Address 153717 HANA ST
Signature Lani Pernon Date

Testimony:

stop doing this times are hard
enough!!

16

Re :

Docket NO. 2009-0161

Testimony/ Supportive Petition

Name Roseanna Gonzalez Phone 9650665
Address 1514 Y Puni Paka 45 Date 9-26-09
Signature [Signature]
Testimony: Crazy!!!

Name Anthony Ramirez Phone 808-692 2291
Address 107 Ahela St Date 9-26-09
Signature Anthony Ramirez
Testimony:

Name Sara Conyers Phone 423-504-1797
Address Sadler Rd Date 9-26-09
Signature [Signature]
Testimony:

Name HOWARD TROCHES Phone 965-9044
Address 15-3728 HEE ST Date 9-26-09
Signature Howard Troches
Testimony:

Name Exli Rodriguez Phone 851-0706
Address 15-304 KANAKUI BLVD Date 9-26-09
Signature [Signature]
Testimony:

(7)

Re: DOCKET NO. 2009-0161

Testimony/ Supportive Petition

Name Betsy Kimura Phone 709 44164
Address 15-2721 Avenue A Date 9-26-09
Signature Betsy Kimura
Testimony: Ever the price

Name ETHANIECHNER MANFRED Phone 965-8262
Address 15. 15.40 Poplar St Date 9-26-09
Signature [Signature]
Testimony: [Signature]

Name Sharon Santos Phone 965 9094
Address 15-2728 HEB ST. Date 9/26/09
Signature [Signature]
Testimony:

Name Pauline Stamos-Correa Phone 965-6329
Address 15-2792 Oia St Date 9/26/09
Signature J. Stamos-Correa
Testimony:

Name Diana Sadron Phone 965-1951
Address 15 1492 Limu St Date 9/26/09
Signature Diana Sadron
Testimony:

Re: DOCK. NO. 2009-0161

Testimony/ Supportive Petition

Name MAUNDA CHUNG Phone 315 3075
Address 15-2778 MATHMAIST
Signature MAUNDA TORMES
Testimony: PEOPLE just trying too

GET BY
Name Theresa Doran Phone 217
Address 15-2739 Lalakea
Signature Sheren
Testimony: Paying Too Much

Name John Figueroa Phone 4433584
Address 15-2739 Lalakea St
Signature John Figueroa
Testimony: Paying too much

Name Melissa Spruile Phone 315 3135
Address 15-376 A 1st Ave
Signature Melissa Spruile
Testimony: Rates too high

Name Dale Cardozo Phone 735-5945
Address 122 Wainwright Ave
Hills, HI 96720
Signature Dale K. Cardozo
Testimony: Rates too High

(9)

Re: DC-KET NO. 2009-0161


Testimony/ Supportive Petition

Name John ACISIA

Phone 430-9919

Address

Date 9-26-09

Signature 

Testimony:

Name JUAN TRAFIMOWITZ

Phone 966-7777

Address 400-1 EBY LIDE U

Date 9-26-09

Signature 

Testimony:

Name Charles Kurnier

Phone 854-3395

Address 15-325N. PLEIKU MAKA

Signature 

Testimony:

Name KEVIN KAMEHAKU

Phone

Address ALUWED ST.

Date 09-26-09

Signature 

Testimony:

Name Donald G. Loo Jr.

Phone 940-6978

Address 15 24th N. HCC ST.

Date 09-24-09

Signature 

Testimony:

RAISE NOTHING!

Re: DOCKET NO. 2009-0161

Testimony/ Supportive Petition

Name Leolena Kaahue Phone 9840580
 Address 15-2712 Heepali St. Date 9/26/09
 Signature [Signature]
 Testimony:

Name William + Mary Ann Andersen Phone 965-1209
 Address [Address] Date 9-26-09
 Signature [Signature]
 Testimony: OWALO ST.

Name Troy Rodriguez Phone 965-5001
 Address 15-613 N. Puni Maku Lp Date Sep. 26, 09
 Signature [Signature]
 Testimony: Economy is bad. don't raise the prices

Name Christopher Alton Phone 965-9767
 Address 15-157 Puni Maku Lp Date 9/26/09
 Signature [Signature]
 Testimony: To expensive we live here all our lives

Name Ruth Alton Phone 965-9245
 Address 15-2696 Malolo St Date 9/26/09
 Signature [Signature]
 Testimony: To bad home

Re: DECKE, NO. 2009-0161

Testimony/ Supportive Petition

Name CAROLINE K. HAIN Phone 965-9240
Address 152691 Makolo St Date 9/26/09
Signature Caroline K. Hain
Testimony: TO HANETT

Name OTHON CUEVA Phone 977-8793
Address 15-2724 LEO ST. PALMA Date 9-26-09
Signature OTHON CUEVA
Testimony: I OPPOSE TO pay more
than county water works
CUSTOMERS

Name Rusolyn Gonzalez Phone 965-3120
Address 15-2742 B Kala St Date 9-26-09
Signature Rusolyn Gonzalez
Testimony: I oppose to pay more

Name Kulamani Goncalves Phone 965-3120
Address 15-2742 B Kala St. Date 9-26-09
Signature Kulamani Goncalves
Testimony:

Name Gary Goncalves Jr Phone 965-3120
Address 15-2742 B Kala St Date 9-26-09
Signature Gary Goncalves Jr
Testimony:

Re: DOCKET NO. 2009-0161

Testimony/ Supportive Petition

Name Larry Ferguson Phone 967-5032
 Address 15-26-87
 Signature [Signature] Date 9-26-09
 Testimony:

Name Bill Mosley Phone 965-8249
 Address 15-2737 MAHEMAHE ST.
 Signature [Signature] Date 09-26-09
 Testimony:
can't afford it.

Name Genevieve Akana Phone 965-8231
 Address 15-150 Punipaka East
 Signature [Signature] Date 9/26/09
 Testimony:
Can't afford it...

Name Sandra Cantu Phone 938-4775 ✓
 Address _____
 Signature [Signature] Date 9/26/2009
 Testimony:
live @ top. No pressure, when water goes out / 1st. to use last to get, have to use pump so I use more electricity, plus have to pay the same for water.

Name Joanna Smith Phone 982-9344
 Address 2123 Box 1446
 Signature [Signature] Date 9/26/2009
 Testimony:

Re: DOCKET NO. 2009-0161

Testimony/ Supportive PetitionName Harrison K. Gpao Phone 965-9272Address 15-2397 S. DAWD ST Date 9-26-09Signature Harrison K. GpaoTestimony: Didn't say the water w/contaminated until 3 days laterName Michael Robins Phone 965-9952Address 15-744 N. Puni Manka Lp. Date 9/26/09Signature Michael B. K. RobinsTestimony: This is ridiculous that they want to raise rates for water.Name Eric - - - Phone ~~965-0015~~Address ----- Date ~~9/26/09~~Signature -----

Testimony:

Name Raymond Rein Phone -----Address Ka-Ku Date -----Signature -----

Testimony:

Name Kamela Bunkley Phone 965-0015Address Puni Manka Date -----Signature -----

Testimony:

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RE. DOCKET NO. 2009-0161

Testimony/ Supportive Petition

Name Jeffrey WATTS Phone 765-8442
 Address 15-2717 MAHIMAHITI Date 9/26/09
 Signature [Signature]
 Testimony: Rising rates unwarranted

Name R. J. Thomas Phone [Signature]
 Address [Signature] Date 9/26/09
 Signature [Signature]
 Testimony: Rising rates unwarranted

Name Rachel Lee Phone 945-2747
 Address 15-2701 Opaia St. Date 557-0801
 Signature [Signature] 9/26/09
 Testimony: to high rates now - don't need higher rates in future. ^{too low} Should be ashamed of themselves they are asking outrageous prices

Name Ronald W. Phillips Phone 965-8064
 Address 15-2757 KAKU ST. Date 9-26-09
Pahoa, HI. 96778
 Signature Ronald W. Phillips
 Testimony: Rates too high now - what's going on?

Name Amanda Pihana Phone 333-5693
 Address 15-2717 Alanihi St Date 9-26-09
Pahoa, HI. 96778
 Signature Amanda Pihana
 Testimony: I think it's unaffordable

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Re: DOCKET NO. 2009-0161

Testimony/ Supportive Petition

Name Heber Bolton
Address 1515 AWA-1K1
Signature Heber Bolton

Phone 315-9172
Date 8-26-09

Testimony:

Ashley Wresolowski

Name
Address 15-2771 Heber St.
Signature Ashley Wresolowski

Phone 965-9958
Date 9/20/09

Testimony:

Don't raise rates

Name Tipha Monney
Address 15-4265 Heber St
Signature Tipha Monney

Phone 965-7644
Date 9/26/09

Testimony:

DON'T RAISE RATES

Name Paul Alisa
Address 15 2712 Hee Pal. St
Signature Paul Alisa

Phone 430 9806
Date 9/26/09

Testimony:

DONT RAISE RATES please.

Name Michelle Boneta
Address 15-2760 MAIKUS
Signature Michelle Boneta

Phone 333 5243
Date

Testimony:

NO RAISE RATES !!!

Re: Docket NO. 2009-0161

Testimony/ Supportive Petition

Name Thelissa Keka Phone 533-5651
 Address 15-6285 Northymauka
 Signature Thelissa Keka Date 9-2-09
 Testimony:

Name Wendy Bell Phone
 Address 15-6285 Northymauka
 Signature Wendy Bell Date 9/26/09
 Testimony:

Name Jennifer Hardy Phone 965-8678
 Address 15-2726 Akole St #13
 Signature Jennifer Hardy Date 9-26-09
 Testimony:

Name Reese Laito Phone 430-7909
 Address 4309 N 4th St
 Signature Reese Laito Date 9-26-09
 Testimony:

Name Alex Epstein Phone
 Address 15-2681 Kaimukua St
 Signature Alex Epstein Date 9-26-09
 Testimony:

(111)

RE: Ticket NO. 2009-0161

Testimony/ Supportive Petition

Name Gertrude Johnson Phone _____
Address _____ Date 9-26-09
Signature _____
Testimony: _____

Name KATHRYN Henderson Phone 905-1839
Address 15-2754 S. Palms St Date 9-26-09
Signature Kathryn Henderson
Testimony: Bad economy
1 person working in household

Name Jerome P. Varian Phone 965-9271
Address 15-281 Date _____
Signature Jerome P. Varian
Testimony: economy BAD

Name SETSUKO F. TORIANO Phone 965-1691
Address 15-2828 KAHANA ST. Date _____
Signature Setuko Toriano
Testimony: _____

Name PAT Pierce Phone _____
Address 15-459 KAHANA Date 9-27-09
Signature Pat Pierce
Testimony: _____

(10)

Re: DOCKET NO. 2009-0161

Testimony/ Supportive Petition

Name Sherry Scott Phone _____
Address 15-541 Limu St
Signature Sherry Scott Date 9-26-09
Testimony:

Name Rebecca A. Cardenas Phone _____
Address 15-337 Kihaka Blvd.
Signature Rebecca A. Cardenas Date 9-26-09
Testimony:

Name Crystal Cook Phone _____
Address 15-2719 Wapah St
Signature Crystal Cook Date 9-26-09
Testimony:

Name William Lee Phone 965 1009
Address 15-2658 N. Hale St
Signature William Lee Date 9-26-09
Testimony:

Name William Lee Phone 965 1009
Address 15-2658 N. Hale St
Signature William Lee Date 9-26-09
Testimony:

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Name: MARCIA BAYNE
Address: 15-2273
Signature: M. Bayne
Testimony: Court work 15:00 / month
Date: 9/26/07
Phone: 808-403-2254

Name: JEFF BOWEN
Address: 15-2277
Signature: J. Bowen
Testimony: Court work 15:00 / month
Date: 9-26-07
Phone: 965-6299

Name: SEYMOUR
Address: 15-166 5th Floor
Signature: Seymour
Testimony: Court work 15:00 / month
Date: 9-26-09
Phone: 9659099

Name: ALICE M. CLARK
Address: 15-2740 N. HAWAII ST
Signature: A. Clark
Testimony: Court work 15:00 / month
Date: 9-26-09
Phone: 965-6299

Name: ALICE M. CLARK
Address: 15-2740 N. HAWAII ST
Signature: A. Clark
Testimony: Court work 15:00 / month
Date: 9-26-09
Phone: 965-6299

Testimony/Supportive Petition

Re: Docket # 2009-6161

FAX

Company Name: PUBLIC UTILITIES COMMISSION

Phone:

FAX: 808 586-2066

Address:

TO: PUC

FROM: Tracy Gonsalves

FAX #:

808 586-2066

FAX #:

808-965-7393

DATE: 10/2/09 10/5/09

OF PAGES: 23 18

Message:

including cover

RE:

HAWAIIAN BEACHES WATER COMPANY PROPOSAL DOCKET

NO. 2009-0161

**Hawaiian Beaches Water Co. rate increase request**

Saturday, October 3, 2009 12:29 AM

From: "Connie" <sktall@yahoo.com>

To: hawaii.puc@hawaii.gov

To: Hawaii Public Utilities Commission (HPUC)
465 South King Street, Room 103
Honolulu, HI 96813

Cc: Catherine Awakuni
Division of Consumer Advocacy

Aloha Mai,

This letter is to protest Hawaiian Beaches Water Company's (HBWC) request for a \$5.78 per 1000 gallon monthly water charge PLUS a monthly service charge of \$30. I was out of town when the PUC and HBWC scheduled their public hearing in Pahoa so was unable to respond at that time.

I am thankful that HBWC improved our water facilities by installing a new well and water tank and support their request to be compensated. They have also gone to the expense of installing meters to more accurately gauge water consumption. However their current rate request is not fair to low consumption users. A more equitable scale would be based on usage with only a nominal monthly fee. I, personally, have no problem with the \$5.78 charge per 1K gallons used monthly with a built in adjustment for electricity costs, but strongly encourage the commission to lower the fixed monthly fee to \$7 - \$12.

With this rate a person who uses only 4K gallons would pay up to \$35 (with the \$12 fee) and someone like myself, (I filled my pool last month) who uses 16k gallons, would pay up to \$104. This would also give a financial break to people who are absent from their property and not using any water. Customers who are low income will have an option to keep their monthly costs down by being frugal with water use. The water company can still make a profit and we, the consumers, would be more responsible for our consumption.

If excessive water consumption needs to be discouraged, perhaps a sliding scale for usage could be instituted. Customers using less than 5000 gallons could pay a cheaper rate per thousand gallons and those using more than 5000 gallons could pay more.

One last thought - HBWC has asked for a ROR of 9%. Please note that the only stock holders in the company are the two owners - who are already paying themselves healthy salaries as head employees of the company.

I am aware there are deadlines to be met, so I thank you for your consideration of this most urgent matter.

DOCKET # 2009 - 0161

(16)

Testimony/ Supportive Petition

Name LARRY ENRIQUEZPhone 965-9172Address 15-1090 S. Puni Maui 9 LP.Date 09/27/09Signature [Signature]

Testimony:

Name JAIME FLORENDO SR.Phone 965-1016Address Paka Hawaii
15-2684 KUMU STDate 9/27/09Signature Jaim. Florendo Sr

Testimony:

Name KEITH E. BIHAENPhone 965-0522Address 15-192 WEST PUNI PAKA STDate 9/27/09Signature [Signature]

Testimony:

Name KAWIKA HAWAIIPhone 982-9038Address 15 167 Puni MakuaDate 9/27/09Signature Kawika Hawaii

Testimony:

Name REINOLDOS LABRADORPhone 965-1666Address 15-170 Puni Kahaloan
Up. Hawaiian BeachesDate 9/27/09Signature Churion

Testimony: (808) 345-1548

RE: DOCKET # 2009-0161

Testimony/ Supportive Petition

Name Herbert Feig Phone 965 9279
Address Hee St. 2711 Paha
Signature Herbert Feig Date 9, 27, 08

Testimony:

Name C. Bush Phone 965-7857
Address 15-7720 Maikai Ku Si
Signature C. Bush Date 9/27/07

Testimony:

Name Annie + Lawrence Rodrigues Phone 965-0752
Address 15-663 S. Puni Manka Loop
Signature Annie Rodrigues Date 9/27/09

Testimony:

Name Rubal Ching Phone 965 0012
Address 15-2693 Grace St
Signature Rubal Ching Date Sept 27/09

Testimony:

Name TAKUMI M TAMAKI Phone 640 0579
Address 15-2695 HOU ST
Signature TAKUMI M TAMAKI Date 27 SEPT 09

Testimony:

RE: DOCKET # 2-00X1 - 0161

Testimony/ Supportive Petition

Name Mary Layman Phone 965-7444
Address Paloa, HI Date 9-27-09
Signature Mary Layman
Testimony:

Name George Tades Phone 769-9668
Address 15-168 S. Puni Kahu Kai Date 9-27-09
Signature [Signature]
Testimony:

Name Jan Sinter Phone 965-7515
Address 15-2775 Puna Hwy Date 9-27-09
Signature [Signature]
Testimony:

Name [Signature] Phone
Address 15-4159 KAHAKAI Date 9-27-09 ✓
Signature P
Testimony:

Name Fred Salva Phone 341 9252
Address Date 9/27/09 ✓
Signature [Signature] Maria A.
Testimony: PALO A.

RE: DOCKET # 2009-0161

Testimony/ Supportive Petition

Name Sheri Mariano Phone 333-0698
Address 15-2757 Aweowco St.
Signature Sheri Mariano Date 9/27/2009
Testimony:
no raise water rates.

Name Charlene Mariano Phone 333-0698
Address 15-2757 Aweowco
Signature Charlene Mariano Date 9/27/2009
Testimony:
no raise water

Name Shellie Alos Phone 965-8161
Address 15-2676 Ono St.
Signature Shellie Alos Date 9/27/2009
Testimony:
No raise water

Name ROBERT AZEVEDO Phone 965-8193
Address 15-2689 KAKA ST
Signature Robert Azevedo Date 9-27-09
Testimony:
DO NOT RAISE WATER BILL PLEASE

Name Enoch Akinga Phone 965-8106
Address 15-2691 N. Mano St.
Signature Enoch Akinga Date 9-27-09
Testimony:
No raise water

RE : DOCKET # 2009 - 0161

Testimony/ Supportive Petition

Rog Rodriguez 965-2671
Name _____ Phone _____
Address PO Box 2206 Date 09 27 09
Signature _____
Testimony: _____

Melissa L McNamara 965-5072
Name _____ Phone _____
Address PO Box 874 Pahoa HI Date 09 27 09
Signature Melissa L. McNamara
Testimony: _____

Edwin Alahini
Name _____ Phone _____
Address 15 2736 Aama St. Date 9/27/09
Signature Edwin Alahini
Testimony: _____

Jaimie Luiz
Name _____ Phone _____
Address 1553 Lulu St Date 9/27/09
Signature Jaimie Luiz
Testimony: _____

MORGAN SKY
Name _____ Phone _____
Address 15-681 N Puni MAUKA Date 9-27-09
Signature Morgan Sky
Testimony: _____

DOCKET
RE: 2009-0161Testimony/ Supportive Petition

Name Janice Watts Phone 805-824-2780
Address
Signature Janice Watts Date 9-28-09
Testimony:

BULLSHIT!!

Name Jesse Grosshues Phone 805-824-2780
Address
Signature Jesse Grosshues Date 9-27-09
Testimony: BULLSHIT

Name Philip Ng Phone 965-8623
Address 13 Popa Ct
Signature Philip Ng Date 9-27-09
Testimony: Xan hard

Name Keith Etzerich Phone 846-7377
Address Hawaiian Acres
Signature Keith Etzerich Date 9-27-09
Testimony:

Name Robert L Carverho Phone 965-0422
Address 15-2700 Hinala St.
Signature Robert Carverho Date 9/29/09
Testimony:

DOCKET 2009-0161

Testimony/ Supportive PetitionName SHERRY ECKHARTPhone 315-7482Address 16-2724 MAIKO STDate 9.27.09Signature [Signature]

Testimony:

Name SHARIL KENNEDYPhone 315-7482Address 18-2724 MAIKO STDate 9.29.09Signature [Signature]

Testimony:

Name PAUL MUELLERPhone 443-7240Address 15-2724 MAIKO ST

Date

Signature [Signature]

Testimony:

Name HANNA MEDERASPhone 965-7463Address 15-2676 GOVT BEACH RD.

Date

Signature palma HI 96728

Testimony:

Not allowed County H₂O, currently Catchment.Name Wes K. BaricuatroPhone 478-9790Address 15-2676 GOVT. BEACH RD

Date

Signature palma HI 96728

Testimony:

DOCKET # 2009-0161

Testimony/ Supportive Petition

Name Angelique Krugler Phone 315-7085
 Address 15-5586 Hinakaa
 Signature Angelique Krugler Date 9-27-09
 Testimony: Wair Crazy

Name Ryan Thomas Phone 315-7085
 Address 15-5586 Hinakaa Date 9-27-09
 Signature Ryan Thomas
 Testimony: your Crazy

Name SEAN GUSTIN Phone 965 1851
 Address 15-2792 HE'E ST
 Signature PAHOA HI 96778 Date 9-27-09
Sean Gustin
 Testimony: STOP THE INCREASE

Name Shelly Corden Phone 965 0445
 Address 15-2443 Maunaloa St Date 9/27/09
 Signature Shelly Corden
 Testimony:

I've been living here for 14 yrs since you bought the miller company. It had increase the economy is Low!!

Name Dorothy M. Joseph Phone 808 966 4247
 Address P.O. Box 233 Kalahehi Date 9-27-09
 Signature Dorothy M. Joseph
 Testimony: Help the people!

DOCKET # 2009 - 0161

Testimony/ Supportive Petition

Name KEITH Phone 965-0522
Address 15-101-2 WEST PUNI PAKA ST
Signature [Signature] Date 9/27/09
Testimony:

Name Randi Tatsuno Phone 965-0580
Address 15 190 W. Puni Paka St.
Signature [Signature] Date 9/27/09
Testimony:

Name Berna Kuehnlein Phone 965-8246
Address 15-2693 Malolo St
Signature [Signature] Date 9/27/09
Testimony:

Name John Keller Phone
Address P.O. Box 246 Date
Signature
Testimony:

Name Shane Gomez Phone
Address 50 Huhua DR Date
Signature Hilo HI
Testimony: OPEA ST

DOCKET 2.009-0161

Testimony/ Supportive Petition

Name Sterling H. Sylva Phone 333 1205
Address 15-2744 Honu St
Signature Sterling H. Sylva Date 9-27-09
Testimony: 27's not Right

Name P. Shillingford Phone 965-1048
Address 15-2715 Mol St. Date 9-27-09
Signature Patricia Shillingford
Testimony:

Buyer Beware! you knew what you were getting into-
Don't make us pay for mistakes you made.

Name TAZUKO HOPKINS Phone 965-8387
Address 15-2682 LAL ST
Signature Tazuko Hopkins for Date 9-27-09
TAZUKO - HOPKINS
Testimony: TOO MUCH!

Name John Bratt Phone 854-5515
Address 15-640 P MAUKA N Date 9-27-09
Signature John Bratt
Testimony: PLEASE Don't Raise Bill

Name Michael Vikanen Phone 965-8011
Address Puna Lapa Date 9-27-09
Signature Michael Vikanen
Testimony:

DOCKET ~~2009~~ 2009-0161Testimony/ Supportive Petition

Name Tiffany Trokes Phone 966-9044
Address 15-2728 HRC ST Date 9/27/09
Signature Tiffany Trokes
Testimony:

Name Eddie Gomez Phone
Address 15-2730 Mai Ko Date
Signature Eddie Gomez ✓
Testimony:
Low on water,

Name Jenelle Ortiz Phone 934-0935
Address 15-376 S. Puni Makai St Date 9-27-09
Pahoa HI 96778
Signature Jenelle Ortiz
Testimony:

Name April Gonzales Phone
Address P.O. Box 200 Date 9/27/09 ✓
Signature April Gonzales
Testimony:

Name DAVID ALFAPADA Phone 969-1984
Address 15-2718 HONU ST. Date 9/27/09
96778
Signature David Alfapada
Testimony:

DOCKET # 2.009-061

Testimony/ Supportive PetitionName KELI KIMBIRIKU

Phone _____

Address AWA WYODate 9-27-09Signature [Signature]

Testimony:

Name Samantha CardinePhone (808) 938-1893Address 15-362 Maui St.Signature [Signature]Date 9/27/09

Testimony:

STOP RAISING THE WATER BILL
NOW!

Name Gregory PIVTA

Phone _____

Address 15-2717 Hinali StSignature GREGORY PIVTADate SEPT 27TH

Testimony:

Gregory Pivta (OWNER)
YOU GUYS ARE MENTALLY CHALLENGED

Name Gregory PivtaPhone 965-8441Address 27-1546 - HAWAII

Signature _____

Date 9-27-09

Testimony:

Name Dani Bee

Phone _____

Address 15-2713 OPAKAPAKASignature Dani Bee

Date _____

Testimony:

it is out of control
of the hike of this water raise

DOCKET # 2009-0161

Testimony/ Supportive Petition

Name Runele Bee Phone 965-6231
Address 15-2713 opakapaka St Date Sept 27, 2009
Signature [Signature]
Testimony:

Totally out of mind more than water charges.

Name Adren Bee Phone 965-6231
Address 15-2713 opakapaka St Date SEP, 27 2009
Signature [Signature]
Testimony:

Name Kapiolani Rafael Phone 965-6231
Address 15-2713 opakapaka St Date 9-27-09
Signature
Testimony:

Name Leah-Rae Bee Phone 965-6231
Address 15-2713 opakapaka St Date September 27 09
Signature [Signature]
Testimony:

Name Darlene Pate Phone 88-345-8833
Address P.O. Box 1286 Date 9-27-09
Signature [Signature]
Testimony:

DOCKET # 2009-0161

Testimony/ Supportive Petition

Name Anthony J. Ho Phone ~~965-720~~ 965-0961
 Address 15-733 N. Puni Mahele Pk. Date 9-27-06
 Signature Anthony Ho
 Testimony:

Name Debra Roseville Phone 965-8960
 Address 15-153 Puni Mahele Pk. Date 9-27
 Signature Debra Roseville
 Testimony: Too many broken promises at our expense to cover extremely poor service

Name Debra Roseville Phone 965-8960
 Address 15-153 Puni Mahele Pk. Date 9-27
 Signature Debra Roseville
 Testimony: They said the water would never go up when we bought here (37 yrs ago)

Name Kevin Aramayo Phone 965-6511
 Address 15-2699 Aweoweowe Rd Date 9/27
 Signature Kevin Aramayo
 Testimony:

Name ALBERT KUMIA Phone 854-37263
 Address 15-325 N. PUNI MAHELE Date 9/27
 Signature Albert Kumia
 Testimony:

2009-0161

FAX

Company Name: PUBLIC UTILITIES COMMISSION

Phone:

FAX: 808 586-2066

Address:

TO: PUC

FROM: Tracy Jones

FAX #:

808 586 2066

FAX #:

808 965-7393

DATE: 10/5/09

OF PAGES:

14/109

Message:

23.18-24
including cover

RE:

HAWAIIAN BEACHES WATER COMPANY PROPOSAL DOCKET

NO. 2009-0161

PUBLIC UTILITIES
COMMISSION

2009 OCT -6 P 12:15

FILED

TESTIMONY BEFORE THE HAWAII PUBLIC UTILITIES COMMISSION

Mr. Carlito P. Caliboso, Chairman

Mr. John E. Cole, Commissioner

Mr. Leslie H. Kondo, Commissioner

Tuesday September 22, 2009

Testimony of: Hawaiian Beaches Residents; Concerned and affected Water Consumers;
Concerned and affected Customers of Hawaiian Beaches Water Company, Inc. 15-2707

Opae Street Puhoo, Hawaii 96778

kalaki2808@yahoo.com

RE: Application of [Hawaiian Beaches Water Company], Docket No. 12009-0161

TESTIMONY/ AND PETITION FOR MOTION TO INTERVENE

PROPOSED INCREASE AMOUNTS SUBMITTED BY HBWC ARE EXCESSIVE,
AND ARE UNSUBSTANTIATED AND NOT FEASIBLE FOR THEIR CUSTOMERS.

IN CALCULATION OF THE INFORMATION OF AVERAGE GALLONS OF
CONSUMPTION PER MONTH SUBMITTED AND REFERENCED BY HAWAIIAN
BEACHES WATER COMPANY PAGE 7 OF THE APPLICATION DOCKET 2009-
0161. HBWC INDICATES THE NUMBER OF GALLONS USED IN A 1 MONTH
PERIOD (GPM)
UPON CALCULATING THESE MONTHLY "GROUPED CUSTOMERS" GALLONS
AND TOTALING ALL THE GROUPS,

GPM FOR THE MONTH EQUALS: 788,108 GPM

IF YOU MULTIPLY THIS TOTAL BY 12 MONTHS ANNUAL IT EQUALS:
GPA (GALLONS PER ANNUAL) 9,457,296.0 GPA

ACCORDING TO THE OPERATING EXPENSE OF "PURCHASED POWER"
INDICATED ON PAGE 13 OF THE APPLICATION DOCKET 2009-0161.

THE ANNUAL COST FOR THIS OPERATING EXPENSE OF PURCHASED POWER
IS \$185,691.00.

PURCHASED POWER - \$185,691.00

\$185,691.00 THE ANNUAL AMOUNT FOR PURCHASED POWER - DIVIDED BY
THE ANNUAL CONSUMPTION GALLONS OF 9,457,296.0
EQUALS 0.01 CENTS PER 1,000 GALLONS OF COST.

THIS MEANS THAT AT THE "PROPOSED RATE" OF \$5.7818 PER 1,000
GALLONS HBWC WOULD GENERATE \$54,680,194.01 IN REVENUE
MINUS THE ANNUAL PURCHASED POWER OF \$185,691.00

GIVES HBWC A PROFIT OF \$54,494,503.01 ON PURCHASED POWER ALONE.

HOW DID HBWC DERIVE AT A \$5.7818 RATE PER 1,000 GALLONS OF
CONSUMPTION?

ALONG WITH THE PROPOSED "FIXED MONTHLY RATE CHARGE OF \$30.00"
 $30.00 \times 1100 \text{ CUSTOMERS} = \$33,000.00 \text{ PER MONTH} \times 12 \text{ MONTHS ANNUAL} =$
\$396,000.00

PAGE 13 OF THE APPLICATION DOCKET NO. 2009-0161

OTHER ANNUAL "OPERATING EXPENSE" CONSISTING OF:

EMPLOYEE WAGES -	\$79,840.00
OFFICER WAGES -	\$127,800.00
EMPLOYEE BENEFITS -	\$25,722.00
PURCHASED WATER -	\$0.00
CHEMICALS -	\$1623.00
MATERIALS & SUPPLIES -	\$54.00

OTHER OPERATING COSTS TOTAL ANNUAL = \$235,039.00

THE FIXED MONTHLY ANNUAL REVENUE OF \$396,000.00
MINUS OTHER ANNUAL OPERATING COSTS OF -\$235,039.00

GIVES HBWC A PROFIT OF \$160,961.00

PURCHASED POWER PROFIT (@5.7818 RATE) \$54,494,503.01
OTHER OPERATING EXPENSE PROFIT (@30.00 RATE) \$160,961.00

**ANNUAL GRAND TOTAL OF REVENUE ABOVE
ANNUAL OPERATING COSTS IS \$54,655,464.01**

**THESE FIGURES DO NOT INCLUDE OTHER REVENUE
GENERATED FROM:**

**NEW INSTALLATION FEES
RECONNECTION FEES
LATE PAYMENT FEES**

**THEIR PROPOSED INCREASES ARE UNFAIR AND SHOULD BE
AMENDED OR DENIED.**

ONCE AGAIN, THANK YOU FOR YOUR TIME OF REVIEW

**RESPECTFULLY,
HAWAIIAN BEACHES WATER CONSUMERS**

RE: DOCKET NO # 2009-0161

Testimony/ Supportive Petition

Name Leela Kama Keea'ina
Address 15-185 N. Puhi paki lp
Signature [Signature]

Phone 965-9422Date 9/27/09

Testimony:

✓

Name Beckelia E. Wong
Address 15-2719 AWA ST
Signature [Signature]

Phone 965-9297Date 9/27/09

Testimony:

✓

Name Robert W. Boag
Address 15-2798 Moana
Signature [Signature]

Phone

Date

Testimony:

✓

Name Thomas Mariano
Address PO BOX 15-2757 Awaowest
Signature Thomas Mariano

Phone 333-0678Date 9/27/2009Testimony: no raise water

✓

Name Sherry K. Ah Nee
Address 15-2719 Popoia st
Signature [Signature]

Phone 965-9283Date 9/27/09Testimony: NO MORE raises

✓

RE: DOCKET NO. 2009-0161

Testimony/ Supportive Petition

Name Crystal Abong Phone 965-8106
Address 15-2691 N. Nani St Pahoa
Signature Crystal Abong Date 9/27/09
Testimony: NO raise

Name Michael Barich Phone 965-0752
Address 15-263 S. Puni Maka Lp
Signature [Signature] Date 9/27/09
Testimony: no raise

Name Amanda Freitas Phone 965-7109
Address 15-2722 Awawao St.
Signature [Signature] Date 9/27/09
Testimony: no raise

Name Mel McEneaney Phone
Address HCR 130X 5803
Signature Mel McEneaney Date
Testimony: You guys are greedy!

Name Arnel Sibucan Phone 965-0967
Address 15-538 Limu St.
Signature Arnel M Sibucan Date 9/27/09
Testimony: No Raise.

STOP THE INCREASED WATER RATE.

RE: DOCKET NO. 2009-0161

Testimony/ Supportive Petition

Anna Sh
 Name Anna Sherrell Phone _____
 Address P.O. 1151 Pahoehoe Date _____
 Signature Anna Sherrell
 Testimony: Rates are too high.

Name Esper Phone _____
 Address 15 344 RANAKAI BLVD Date _____
 Signature Esper
 Testimony: Water is a most not profit

Name DeWise Temple Phone 965-7139
 Address 15-2725 O'OPU ST Date 09/26/09
 Signature DeWise Temple
 Testimony: HBWC already received an over-inflated raise based on this information which was supposed to cover the raise they are now seeking. Their incompetence should not cost us.

Name Doeki + Jeramie Miller Phone 315-7167
 Address 16-8798 He'e St. Date 9/26/09
 Signature Doeki
 Testimony:

You are to be non-profit first of all! We just moved here + have had no say. Neither did the owners of our home.

Name Adena Nicholson Phone 965 1495
 Address 15 285 N. Kuni Moku Date 09.26.09
 Signature Adena T. Nicholson
 Testimony: Water is a most non profit

Testimony/Supportive Petition

RE: DOCKET NO. 2009-0161

Name: Orion O'Leary
Address: 15-2686 Washington St
Signature: [Signature]
Date: 09/20/09
Phone: 965-7178
Testimony: last time
last 3 or 4 months

Name: Chap H. Wilson
Address: 15450 KAHAWA BLVD
Signature: [Signature]
Date: 9/25/09
Phone: 965-0686
Testimony:

Name: Peter Pappas
Address: P.O. Box 1177
Signature: [Signature]
Date: 9/26/09
Phone: 936-5288
Testimony:

Name: [Name]
Address: [Address]
Signature: [Signature]
Date: 9/20/09
Phone: [Phone]
Testimony:

Name: Heidi Cummings
Address: 16-2845 Main St
Signature: [Signature]
Date: [Date]
Phone: 808-430-2585
Testimony:

Testimony/Supportive Petition

✓
Name: KEVIN ANDRE
Address: 15-613 FAHMAN
Signature: [Signature]
Date: _____
Testimony: NO INCREASE; FIVE HYDRANTS??

✓
Name: S. Schuster
Address: 15-2298 HURST
Signature: [Signature]
Date: _____
Testimony: NO

✓
Name: Kay E. Campbell
Address: 15-2722 KENNEDY RD
Signature: [Signature]
Date: _____
Testimony: NO

✓
Name: Tim Gibson
Address: 15-604 South Pennmark
Signature: [Signature]
Date: _____
Testimony: NO

✓
Name: GILL HARKMAN
Address: 15-2204 FAHMAN ST
Signature: [Signature]
Date: 9-27-09
Phone: 965-9024
Testimony: NO

✓

Name: Donald Dipef
Address: 15-2809 Popar
Signature: Donald Dipef
Date:
Phone:
Testimony:

Name: Wally & Wally
Address: 15-2241 op. h. s. r.
Signature: Wally & Wally
Date: 9/27/09
Phone: 965.3105
Testimony:

Name: Nelson & Nelson
Address: Police Bureau
Signature: Nelson & Nelson
Date: 9/27/09
Phone: 333.0614
Testimony:

Name: Jett & Jett
Address: 15-2708 N. H. ST.
Signature: Jett & Jett
Date: 09-27-09
Phone: 805.965.8250
Testimony:

✓

Name: Jett & Jett
Address: 16.2682
Signature: Jett & Jett
Date:
Phone:
Testimony:

Testimony/Supportive Petition

RE: DOCKET NO. 2009-0161

Name: Jamal H. Pate
 Address: PO Box 548 Laramie, WY 82001
 Phone: 307-233-3790
 Date: 9-27-01
 Signature: [Signature]
 Testimony:

Name: Jessie H. Kalliane
 Address: 15-175 N. Pumpjack Ln
 Phone: 307-965-8326
 Date: 9-27-09
 Signature: [Signature]
 Testimony: I think we should not move from the county if we should wait to court.

Name: Kathleen Schwartz
 Address: 15-2794
 Phone: 307-965-1307
 Date: 9-27-09
 Signature: [Signature]
 Testimony: go back home

Name: Tanya M. Schwartz
 Address: 15-175 N. Pumpjack Ln
 Phone: 307-965-8326
 Date: 9/27/09
 Signature: [Signature]
 Testimony:

Name: [Signature]
 Address: Box 1142 Laramie, WY
 Phone: 307-960-9192
 Date: 9/27/09
 Signature: [Signature]
 Testimony:

Testimony/Supportive Petition

RE: DOCKET NO# 2009-061

Name: Barbara J. King
Address: 15-2741 Highland
Signature: Barbara J. King
Date: 9/27/09
Phone: 965-7266

Name: Betty Gonzales
Address: 15-2745 Opac St
Signature: Betty Gonzales
Date: 9/27/09
Phone: 965-5223

Name: Christian Ching
Address: 15-713 N. Puna Mauna LP
Signature: C. D.
Date: 9-27-09
Phone: 965-5223

Name: Jennifer L. Gunderon
Address: 15-445 Lani Pt.
Signature: J. Gunderon
Date: 9/27/09
Phone: 965-0540

Name: Liana Han
Address: 15-2725 Malelo
Signature: Liana Han
Date: 9/27/09
Phone: 965-2224

Testimony/Supportive Petition

RE: DOCKET NO. 2007-0161

Name: Sheri Santos
 Address: 010 St.
 Signature: *Sheri Santos*
 Date: 9-27-09
 Phone:

Name: Randy Finkbein
 Address: 15195 W. PINE PARK ST
 Signature: *Randy Finkbein*
 Date: 9-27-09
 Phone: 965-1442

Name: Luke Wadsworth
 Address: 15-195 W. PINE PARK ST
 Signature: *Luke Wadsworth*
 Date: 9-27-09
 Phone: 965-1442

Name: Mary Kellon
 Address: P.O. Box 2964
 Signature: *Mary Kellon*
 Date: 9-27-09
 Phone: 965-1906

Name: _____
 Address: _____
 Signature: _____
 Date: _____
 Phone: _____

Testimony/Supportive Petition

RE: DOCKET NO. 2009-0161

Name Theresa Titus
Address 15-279 Anast.
Signature T. Titus
Date 9-27-09
Phone 984-6260

Name Floyd Carvalho Sr.
Address 15-279 Anast.
Signature Floyd Carvalho Sr.
Date 9-27-09
Phone —

Name Melissa Keka
Address 15-2685 Heppell St.
Signature Shalana Keka
Date 9-27-09
Phone —

Name Eddy Rodriguez
Address 15-613 N. Puumauka Up.
Signature Eddy Rodriguez
Date 9-27-09
Phone 840-8359

Name Brenda Kaluna
Address 15-613 N. Puumauka Up.
Signature Brenda Kaluna
Date 9-27-09
Phone 965-5061

Testimony/ Supportive Petition

Name Bryan Lee Phone 7565992
 Address 15-647 KAHAKAI BLVD.
 Signature [Signature] Date 26 Sept 09
 Testimony: DONT RAISE RATES!

Name Shay E. Jones Phone 965-6546
 Address 15-2717 Kaka St
 Signature Shay E. Jones Date 9/27/09
 Testimony:

Name Cory Bullen Phone 756-1234
 Address 15-2717 Kaka St
 Signature [Signature] Date 9/27/
 Testimony: 100 floor to move

Name Cory Lee Phone 965-6284
 Address 15-2671 LAIAKEA ST
 Signature [Signature] Date
 Testimony:

Name Amanda Keller Phone 936-9830
 Address 15-2740 Oia St.
 Signature Amanda Keller Date
 Testimony:

THOMAS J. LYON
15-2778 MANHATTAN ST.
9/27/09
965-0894

THOMAS J. LYON
15-2778 MANHATTAN ST.
9/27/09
965-0894

THOMAS J. LYON
15-2778 MANHATTAN ST.
9/27/09
965-0894

THOMAS J. LYON
15-2778 MANHATTAN ST.
9/27/09
965-0894

THOMAS J. LYON
15-2778 MANHATTAN ST.
9/27/09
965-0894

TESTIMONY SUPPORTIVE PETITION

Testimony/Supportive Petition

Name: LAURENCE CARROLL
Address: 15-2697 HOUN ST
Signature: *Laurence Carroll*
Date: 9-27-09
Phone: 965-1170
Testimony: I HAVE THIS TO DEARY

Name: LAURENCE CARROLL
Address: 15-2697 HOUN ST
Signature: *Laurence Carroll*
Date: 9-27-09
Phone: 965-1170
Testimony: THIS IS TO HIGH

Name: LANCE X CARNEY
Address: 15-186 PUN. KAHAKA IS
Signature: *Lance X Carney*
Date: 9-27-09
Phone: 965-6364
Testimony: I'M WILLING TO PAY IF YOU GIVE ME THE MONEY.

Name: THOMAS GONZALEZ
Address: 5 1213
Signature: *Thomas Gonzalez*
Date: 9-27-09
Phone: 767-8442
Testimony: TO HI

Name: JOHNNY FATHALLAH
Address: 15-6415 PUN. HAKA
Signature: *Johnny Fathallah*
Date: 9/27/09
Phone: 888-259-6444
Testimony: 10 by Fathallah

Testimony:
Name: Ashly Isaia
Address: 15-2704 Alameda
Signature: Ashly Isaia
Date: 9/27/09
Phone: 704-4273

Testimony: It's crazy
Name: Shana Oki
Address: 15-2704 Alameda
Signature: Shana Oki
Date: Sep 27, 2009
Phone: 969-6036

Testimony: Unreal
Name: John Talbot
Address: 15-2704 Alameda
Signature: John Talbot
Date: 9/27/09
Phone: 315 9477

Testimony: Not too happy
Name: Peter Van-Staudinger
Address: 16-1613
Signature: Peter Van-Staudinger
Date: 9/27/09
Phone: 854-8120

Testimony: Totally pissed / #50 - is 4th grade
Name: Christine Battelle
Address: 15-2814 Marake
Signature: Christine Battelle
Date: 9-27-09
Phone: 965-0678

Testimony/ Supportive Petition

RE: DOCKET # 2009-0161

Testimony:
 Name: Ray C. 17
 Address: 15-2767 INA ST
 Signature: [Signature]
 Date: 9/27/09
 Phone: [Redacted]

Testimony:
 Name: [Redacted]
 Address: 15-2767 INA ST
 Signature: [Signature]
 Date: 9/27/09
 Phone: [Redacted]

Testimony:
 Name: [Redacted]
 Address: 15-2767 INA ST
 Signature: [Signature]
 Date: 9/27/09
 Phone: 965-7425

Testimony:
 Name: LESTER C. MURK
 Address: 15-2778 MAHIMAH ST.
 Signature: [Signature]
 Date: 9-27-09
 Phone: 965-0894

Testimony:
 Name: ROBERT MURK
 Address: 15-2778 MAHIMAH ST.
 Signature: [Signature]
 Date: 9-27-09
 Phone: 965-0894

Testimony/Supportive Petition

RE: DOCT. NU. 2007-0161

Testimony/ Supportive Petition

Name Tracey Avumbuk Phone 845-1377
Address 15-1577 Pundit Road
Signature [Signature] Date 07/15/09

Testimony:

It's to help other people to
make money back. How can all these people afford this

Name Jonathan Kerkpatrick Phone 315-8885
Address 15-2677 DRAE ST
Signature [Signature] Date 09-27-08

Testimony:

Raise, Raise, Raise "What's up"

Name Harriet Chubb Phone 965-3927
Address 725 KAWAKA
Signature [Signature] Date 9/27/09

Testimony:

Water's Good

Name Waltham Hail Jr Phone 315-8342
Address 15-2755 ARLEST
Signature Waltham Hail Jr Date 9/27/09

Testimony:

Free Water

Name DAVID STARK Phone 86-9272
Address [Signature]
Signature [Signature] Date 9/27/09
Testimony:

Testimony/Supportive Petition

401 Docket No. 2001-0061

Name Christina Santos
Address 15-2092 010 St
Signature Christina Santos
Date 9-27-09
Phone 7619827

Name Jeff Meyer
Address 15-2720 Kamehameha
Signature Jeff Meyer
Date 9/27/09
Phone 965-5068

Testimony: Red cutting wire off without warning!
Gettin sick of it!

Name Tom Lake-1
Address 15-2711 Palani St
Signature Tom Lake-1
Date 9-27-09
Phone 965-1604

Can't afford it on \$5

Name Brandon Merz
Address 15-2711 Palani St
Signature Brandon Merz
Date 9-27-09
Phone 965-1604

Can not afford on \$5.00

Name Jeff Meyer
Address 15-2851 Palani St
Signature Jeff Meyer
Date 9/27/09
Phone 965-1281

Testimony/ Supportive Petition

Name Sandra Ortiz Phone 936-7549
 Address 15-2701 Hono St. Date 9/27/09
 Signature Sandra D. Ortiz
 Testimony:

We already pay too much now!

Name Joseph Brian Ortiz Phone 937-2676
 Address 15-2701 Hono St. Date 9/27/09
 Signature J. Brian Ortiz
 Testimony:

Name James K. Gorospe Phone 315-7259
 Address Mahi Mahi Street Date 9/27/09
 Signature [Signature]
 Testimony:

Name Ross Watson Phone 965-1442
 Address 15-195 W Puni Paka St Date 9/27/09
 Signature Ross Watson
 Testimony:

Name KE FAYNE Phone 769-4341
 Address 15-224 Hec St Date 9/27/09
 Signature [Signature]
 Testimony:

RE - DOCUMENT NO. 2029 - 0101

Testimony/Supportive Petition

Name James Constant
Address PO Box 2883
Signature James Constant
Testimony: Stop raising H2O bill
Date 9-27-09
Phone 802 780-7892

Name Angus McEwen
Address 15-2780 Ari. St.
Signature Angus McEwen
Testimony: stop raising H2O Bill
Date 9-27-09
Phone 317-1119

Name Joseph AMORMINO
Address 15-2682 Opolu St
Signature Joseph Amormino
Testimony: used to have fire water
Date 9-27-09
Phone 965 7844

Name BARBARA THEISON
Address 15-395 Pun. Mahi-5.
Signature Barbara Theison
Testimony: THEY NEW COND. OF BUSINESS WHEN TRAC BUREAU
Date 9/27/09
Phone 965-8712

Name MORRIS SOARES
Address 15-2675 Kumu St
Signature Morris Soares
Testimony:
Date 9/27/09
Phone 965-0162
WHY DO WE HAVE TO PAY FOR THERE DEBT

Testimony/Supportive Petition

Name: Blanche G. Gatt
Address: 15-2612 Lani St
Signature: Blanche G. Gatt
Testimony:
Date: 9-27-09
Phone: (808) 463-4825

Name: Kevin Asuncion
Address: 15-2672 Lani St
Signature: Kevin Asuncion
Testimony:
Date: 9-27-09
Phone: 905-8083

Name: Jason L. Lora
Address: 15-2681 Kuna St
Signature: Jason L. Lora
Testimony:
Date: 9-27-09
Phone: 947-7143

Name: Justin Ferreira
Address: 15-2702 Nawa St Paloa HI
Signature: Justin Ferreira
Testimony:
Date: 9-27-09
Phone: 808 965-1286 call (430-5156)

Name: Serry KAWAKA
Address: 15-2067 Kuna St
Signature: Serry KAWAKA
Testimony:
Date: 9-27-09
Phone: 968-9221

TO HIGH

FAX

Company Name: PUBLIC UTILITIES COMMISSION

Phone:

FAX: 808 586-2066

Address:

TO: PUC

FROM: Tracy Gonsalves

FAX #:

808.586.2066

FAX #:

808-965-7323

DATE: 10/2/09 10/5/09

OF PAGES: 23 ~~18~~ 24

146/09
Message:

including cover

RE:

HAWAIIAN BEACHES WATER COMPANY PROPOSAL DOCKET

NO. 2009-0161

FILED

2009 OCT -8 A 9:37

PUBLIC UTILITIES
COMMISSION

RE : DOCKET # 2 209-0161

Testimony/ Supportive Petition

Name Francine Silva Phone 965-9185
 Address 15-362 Mamoo St
 Signature Francine Silva Date 9/27/09 ✓
 Testimony: Rates have increased though service has not improved.

Name Rini H. Phone 9825253 965 0961
 Address 15-233 N Pini-Mamoo Hwy.
 Signature Rini H. Date 9-27-09 ✓
 Testimony: Too Much For Your Service you ~~PROBEM~~ US

Name CHARITY KURUA Phone 864-3395
 Address 15-325 DUKE MAKAI
 Signature CHARITY KURUA Date 9/27/09
 Testimony:

Name Mary Cabatbat Phone (800) 965-8683
 Address P.O. BOX 1166
 Signature Mary & Cabatbat Date 9-27-09 ✓
 Testimony: Our rates need to be REDUCED due to this terribly unfortunate RECESSION... Please DON'T raise the rates - The poor + elderly can barely make ends meet!

Name GEMMA M. NARCISO Phone 640-5270
 Address P.O. BOX 2173
 Signature GEMMA M. NARCISO Date 9/27/09 ✓
 Testimony:

1

[3 : DOCKET NO. 2009 - 0161

Testimony/ Supportive Petition

Name JOHN F. SILVA JR Phone 965-9302 ✓
 Address 15-2682 N. HOUA ST
 Signature [Signature] Date 09-27-09
 Testimony:

NEW RATE SHOULD NOT INCREASE MORE THAN WHAT
IS NOW BEING CHARGED

Name REILLING Phone 930-4616 ✓
 Address 15-314 NO. PUNI MAKAI
 Signature [Signature] Date 9-27-09
 Testimony: NO \$\$\$ RAISE IN COST.

Name Thomas Kyo Phone 965-1167
 Address 15-176 PUNAKA Lp
 Signature [Signature] Date SEP 27, 2009
 Testimony: NO RAISE the price

Name Mark Brown Phone 303-562-4396 ✓
 Address 15-2715 kahala st
 Signature [Signature] Date 9/27/09
 Testimony: Don't raise cost

Name John Leahy Phone _____
 Address 15 597 Kahala DLVD.
 Signature [Signature] Date _____
 Testimony:

RE: DOCKET NO.: 509-0161

Testimony/ Supportive Petition

Name Robilynn Day Phone 9655198
 Address 15-2711 Opakapake St Date 9-24-07
 Signature Robilynn Day
 Testimony:

Name Heidi Fischer Phone ~~321-1111~~
 Address 152029 Ina St. Date 9/26/09
 Signature Heidi Fischer
 Testimony: Not enough room
 on this paper to testify
 to what HBW has done to us!!

Name Megan Decote Phone 9650432 ✓
 Address 15885 punilapa loop Date 9/26/09
 Signature Megan Decote
 Testimony: We need more space to right
 all we need to say.

Name Lyle Taplin Phone
 Address 15-2732 LALAKA Date 9-26-09
 Signature Lyle Taplin
 Testimony: Enough is Enough

Name MERRILL TOLED0 Phone
 Address 15-2702 KUMU ST. Date
 Signature MERRILL TOLED0
 Testimony: SHUT MY WATER OFF TWICE
 IN ONE MONTH.

RE : DOCKET NO. 2009-0161

Testimony/ Supportive Petition

Name DAN WILLS Phone (808) 315-8457
Address 15-2698 OPAE ST
Signature [Signature] Date 09-24-09
Testimony:

Name James A Botelho Phone 965-6108
Address 15-2720 Upae ST
Signature [Signature] Date 9-24-09
Testimony:

Name CRAIG D. GRAHAM Phone 965-8505
Address 15-2722 OPAE ST. Date 9-24-09
Signature [Signature]
Testimony:

Name ELIZABETH K. GRAHAM Phone 965-8505
Address 15-2722 OPAE ST Date 9/24/09
Signature [Signature]
Testimony:

Name JAMES FERNANDEZ Phone
Address P.O. BOX 1500 POKUP Date
Signature [Signature]
Testimony:

4

RE: DOCKET 1 >. 2009-0161

Testimony/ Supportive PetitionName Tracy Gonsalves Phone 965-7393Address 15-2709 Opae ST, Palapa Date 9.23.09Signature Tracy Gonsalves

Testimony:

I don't agree w/ new proposed rate - unable to afford + already I make efforts to conserve water. I was laid off of work in Oct. 2008 - unable to find work ~~in Hawaii~~ I ASKED HENRI FOR A JOB. ~~HE SAID~~ NOT ENOUGH WORK TO KEEP ME BUSY.

Name Alan Gonsalves Phone 965-7393Address 15-2709 Opae ST Date 9/24/09Signature Alan Gonsalves

Testimony:

I was told today to take 3rd per hr. wage cut or no job. I cannot afford your proposed rate.

Name Andrey Gonsalves Phone 965-7067Address 15-2709 Opae ST Date 9-24-09Signature Andrey Gonsalves

Testimony:

I never received notice of high water or increase notice to live on a fixed income

Name Albert Gonsalves Phone 965-7067Address 15-2709 Opae ST Date 9-24-09Signature Albert Gonsalves

Testimony:

1 Live on a fixed income and care for my wife

And 2 grandchildren. I won't be able to afford the new rate. I never got notice of increase or told about a meeting

Name Loreen + James Brown Phone 965-9941Address 15-2718 Opae ST Date 9/24/09Signature Loreen Brown

Testimony:

company should be investigated. Outrageous price.

KE: DOCKET NO. 2009-0161

Testimony/ Supportive Petition

Name	Phone
Colleen Thomas	750-6838
Address	15-2074 Iao si. Palua 96780
Signature	Colleen Thomas 9/26/09
Testimony:	

Name	Phone
Shantel Waiwalo	965-1895
Address	
Signature	Shantel Waiwalo 9/26/09
Testimony:	

Name	Phone
Lean Morris	484-2971
Address	2326 Pele St
Signature	Lean Morris 9/26/09
Testimony:	

Name	Phone
Tim Borges	965-9453
Address	15-2784 Maiko St.
Signature	Tim Borges 9/26/09
Testimony:	

Name	Phone
Shantell Sorval	965-9200
Address	15-2087 Kawa Kawa St.
Signature	Shantell Sorval 9/26/09
Testimony:	

Re: DOCKET 2009 - 0161

Testimony/ Supportive Petition

Name KAREN SMITH Phone 965-6406
 Address 15-2778 S. AWA Date 9-26-09
 Signature *Karen Smith*
 Testimony: Do not raise the water bill.

Name Gabe Smith Phone 965-6406
 Address 15-2778 S. AWA Date 9-26-09 ✓
 Signature *Gabe Smith*
 Testimony: Do not raise water bill

Name Michael Cordero Phone 317-5245
 Address 15-2760 P 2 Date 9/26/09
 Signature *Michael Cordero*
 Testimony: Do not raise the bill

Name JULIE RUIZ-BORGES Phone 965-7650
 Address 15-321 Puni Makai Loop Date 9/26/09
 Signature *Julie Ruiz-Borges*
 Testimony: ✓

Name MEL WASSMAN Phone 933-3347
 Address Box 4682 Koaan Date 9/26/09 ✓
 Signature *Melanie Wassman*
 Testimony:

Re: DOCKET 10. 2009-0161

Testimony/ Supportive Petition

Name Natasha Yee Phone 854 0967
 Address 152691 Nenua St
 Signature Natasha Yee Date 09-26-09
 Testimony:

Name Bernaldo Pacheco Phone 808-965-0268
 Address 15-27-40 Mahi, Mahi St. Date 09-26-09
 Signature [Signature]
 Testimony:

Name George Pacheco Phone 808-965-0268
 Address 15-27-40 Mahi, Mahi St. Date 09-26-09
 Signature [Signature]
 Testimony:

Name Robert Maertens Phone
 Address
 Signature Robert Maertens Date 9/26/9
 Testimony:

Name CLINT EBLACAS Phone 965-0436
 Address 15-2678 N. Iao St Date
 Signature [Signature]
 Testimony:

You guys crazy - Any more we
 git to shut off!!

RE : DOCKET NO. 2009 - 0161

Testimony/ Supportive Petition

Name Jameson Apao Phone 430-7248
 Address 15-2739 Ahelohola st Date
 Signature for Mr-M
 Testimony: they are high ✓

Name Ronda Milton Phone 937-0088
 Address P.O. Box 118 Date
 Signature Ronda Milton
 Testimony: Takoa 96778 ✓

Name Dorey Ledesma Phone 345-6750
 Address P.O. Box 1853 Date
 Signature Dorey Ledesma
 Testimony:

Name Nikola Castro Phone (800) 905-7766
 Address 15-2741 Poma street Date
 Signature Nikola Castro
 Testimony:

Name MARVIN A. WATTS Phone 965 8662
 Address 15-2717 MAHIMAH ST Date
 Signature Marvin A. Watts
 Testimony: ✓

RE : DOCKET N . 2009 - 0161

Testimony/ Supportive Petition

Name Kazush? Yamamoto Phone 707-321-3932
Address 2697 Elin lani st
Signature *Kazush? Yamamoto* Date 9/26/09
Testimony:

Name Tony BALS Phone 965.9021
Address 15-412 N PUN. MAKAI 8 Date 9/26/09
Signature *Tony Bals* ✓
Testimony:

Name JUSTINA TABEO Phone 965-5166
Address 19-2740 Kumu St. Pahoa HI Date 9/26/09
Signature *Justina Tabeo* 96TB
Testimony:

Name Kenneth D. Pao Jr. Phone 965-9672
Address 15-321 S. Puna Makai Date 9-26-09
Signature *Kenneth D. Pao Jr.* ✓
Testimony:

Name Alice Kahaleua Phone (808) 9050218
Address 15.347 Kahakai Blvd Date 9/26
Signature
Testimony:

C'mon you know times are hard for the Ohana's!

RE : DOCKET # 2009-0161

Testimony/ Supportive Petition

Name Brenda Terry Phone 986-4142

Address 15-2797 Kaka St, Pahoa, HI Date 9/26/09

Signature Brenda Terry

Testimony:

This increase is not a reasonable allotment, as service fees per 1,000 gallons is an unfair \$ amount.

Name Joyce De Carlo

Phone

Address PO Box 1424

Signature Joyce De Carlo

Date 9/26/09

Testimony:

Name Gary Cable

Phone

Address 15-2745 Mahimahi St.

Signature G.D. Cable

Date 26 Sep 09

Testimony: Is infrastructure upto code? Increase in rates should be spread over time. Why should we pay for the company losing money? They can declare losses on their taxes.

Name TERESA PACULBA

Phone

Address 15-2735 Kumu St.

Signature Teresa Paculba

Date 9/26/09

Testimony: Economy is bad enough, now everyone wants to raise our bills, enough already!!! It's steadily raising fast, it's not worth it!!!

Name Justin Cruser

Phone 557-5160

Address 15-167 N. Puni Pkwy 4P

Signature Justin Cruser

Date 9/26/09

Testimony: This is crazy. How come so high? What you rather have business in Antigua. If you raise the rate for I'll just get a tank that it's cheaper.

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PC: DOCKET NO. 2009-0161

Testimony/Supportive Petition

Name Dana Aifapada Phone 9655378
Address 152788 Manini St.
Signature Dana g. u Date 9.26.09 ✓
Testimony:
It is a rip off.

Name Charles Scribner Phone
Address 15-27686 Palani
Signature Charles Scribner Date 9/26/09
Testimony:

Name James Lesser Phone
Address 15-2765 Kaku St.
Signature James F. Lesser Date 9/26/09
Testimony:

Name Carol Cable Phone 945-9190
Address 15-2745 Mahimahi St
Signature C Cable Date 9/26/09
Testimony:

Increase is not reasonable

Name MARY BEANFORD Phone u/c
Address 15-2726 Manini St
Signature Mary Beanford Date 9/26/09
Testimony: none
Not in Increase

RE : DOCKET NL. 2009 - 0161

Testimony/Supportive Petition

Name Yvonne Amara Phone 808-965-9860 ✓

Address P.O. Box 886 Keaau HI. 96749

Signature Yvonne L. Amara Date 9/26/09

Testimony: For an area which needs more improvements & the value is ~~not~~ down. We are a community of middle income to poverty population. It's very too high with the economy as is today. (We'll never recover).

Name John Florando Phone 808-990-6508

Address 15-2719 A AKAHUA ST

Signature John M. Florando Date 9/26/09 ✓

Testimony:

Name Valma Carver Phone 990-1422

Address 15-2729 AWA ST

Signature Valma Carver Date 9/26/09 ✓

Testimony:

Name JARED P.K. KALUA Phone 965-9325

Address 15-2698 MAIKO ST.

Signature J.P.K. Kalua Date 9/26/09 ✓

Testimony: STEALING MONEY FROM U.S.

Name Claire Avela Phone

Address 15-2696 Hele

Signature Claire Avela Date 9/26/09 ✓

Testimony:

RE: DOCKET N. 2009-0161

Testimony/ Supportive PetitionName Emily Serrano Phone 965-8438Address 15-2711 Honu St
PAHOA HI 96778Date 9/24/09Signature Emily Serrano

Testimony:

FEED MY FAMILY OR PAY MY WATER
BILL. WHAT WOULD YOU DO ✓Name Joel Ah Qin Phone 640-2331Address 15-2712 Heepali St.Date 9/24/09Signature Joel Ah Qin ✓

Testimony:

No. Raise the bill!

Name CHARLOTT LEE Phone 479-207-0859Address 15-2711 Honu StDate 9-24-09 ✓Signature Charlotte Lee

Testimony:

NO INCREASE IN BILL I just moved here
from mainland & is looking to Buy in the
Beaches area ~~I have~~Name WILLARD A SERRANO Phone 808-966-8438Address 15-2711 Honu StDate 9 24 09 ✓Signature Willard A Serrano

Testimony: NO INCREASE IN BILL AT THIS TIME. ✓

Name Randy Custodio Phone 9655466Address PO BOX 35Date 9/24/09 ✓Signature Randy Custodio

Testimony: NO INCREASE OF BILL

RE: DOCKET 13. 2009-0161

Testimony/Supportive PetitionName MR + MRS Frank Periera Phone 965-6675Address 15-2717 Hanu StSignature Frank PerieraDate 9-24-09

Testimony:

We had not recived any kind of information
on this, yet I pay my bill. This is in every
sense of the word **WRONG!!!**

Name Ikaika Periera Phone 965-6675Address 15-2717 Hanu StSignature Ikaika PerieraDate 9-24-09

Testimony:

How can you raise this
that much?

Name Kalomanaduna L Kiki JR Phone 990-3092Address 15-2691 KEEPALE STSignature Kalomanaduna L Kiki JRDate 9/24/09Testimony: Thats wrong to raise the water bill.Name SABRINA KIKIPI Phone 990-3092Address 15-2691 KEEPALE ST.Signature Sabrina KikiDate 9/24/09

Testimony:

How DO YOU EXPECT PEOPLE TO PAY THE AMOUNT
THAT YOU ARE ASKING! IT'S RIDICULOUS RATES WITH
THE ECONOMY THE WAY IT IS!!

Name Edward Serrano Phone 965-8438Address 15-2711 Hanu StSignature Edward SerranoDate 9-24-09

Testimony:

H BWC can propose all they want. Ask for more but get
less, Don't they still win!! NO increase at this time

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RE: DOCKET NO. 2009-0161

Testimony/ Supportive Petition

Name Christine Ho Phone 580-3264
Address Maiko St
Signature [Signature] Date 9-26-09 ✓
Testimony: No raise rates

Name Matthew Ho Phone 388-7805
Address Maiko St
Signature [Signature] Date 9-26-09 ✓
Testimony: No raise rates

Name Loretta L. Lopes Phone 769-9361
Address 15-2713 NENUE
Signature [Signature] Date 9-26-09 ✓
Testimony: No raise rates

Name Ronald Lopes Phone 769-9361
Address 15-2713 NENUE ST.
Signature [Signature] Date 9-26-09 ✓
Testimony: No raise rates

Name Donna Gomes Phone
Address 15-2738 aama St
Signature [Signature] Date
Testimony: No raise our water

RE: DOCKET NL. 2009-0161

Testimony/ Supportive Petition

Name TEO PRICE Phone 965-1181
Address P.O. Box 568
Signature Teo Price Date 9/26/09
Testimony: DON'T LIKE RIP-OFF OR RIPPERS ✓

Name ELIZA KOSTI Phone 769-4905
Address 162691 IND ST
Signature Eliza Kosti Date 092609
Testimony: ✓

Name DONNETS GOMES Phone 965-2651
Address 15-2738 AAMA ST
Signature Donnet Gomes Date 9-26-09
Testimony: ✓

Name JOSEPH O. WATTS Phone 965-6431
Address 15-2720 MAIKO ST
Signature Joseph O. Watts Date 9-26-09
Testimony: ✓

Name Robert H. Lovell Phone (808) 854-1947
Address 15-2779 S. Hu Street
Signature Robert Lovell Date 9/26/09
Testimony: ✓

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RE: DOCKET N. 2009-0161

Testimony/ Supportive Petition

Name RAMONA NAONE Phone 909-4772
Address RR Box 1496 PAHOA
Signature Ramona Naone Date 9-26-09 ✓
Testimony:

Name CHARLES DRIVERS Phone 965-7289
Address 15-2706 AL. HEALEA
Signature C. Drivers Date 9-26-09
Testimony:

Name CHRISTOPHER E. GILL Phone 965-9998
Address 15-2271 NEHU ST
Signature Christopher Gill Date 9/26/09
Testimony:

Name Joseph Aquino Phone 965-8604
Address 15-2698 Manini St.
Signature Joseph Aquino Date 9-26-09 ✓
Testimony:

Name Carmel Cummings Phone 808 430-9667
Address 15-2814 S. MAHA ST PAHOA
Signature Carmel Cummings Date 9-26-09 ✓
Testimony:

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RE : DOCKET NO. 2009-0161

Testimony/ Supportive Petition

Name Nathan L. Rizzo Phone 808-965-9193Address 15-2731 Papai St.Date 9/26/2009 ✓Signature Nathan RizzoTestimony: Dirt has been seen coming out of kitchen faucet. There is water leaking out of Kahakai blvd. road for over three months nothing has been done to fix this problem.Name JOSE TORRES JR PhoneAddress 15-323 NAWI MAKAI

Date

Signature Jose Torres

Testimony:

Name Donna Thomas Phone 965-8067Address 15-2757 Kaku StDate Sept 25, 2009 ✓Signature Donna ThomasTestimony: Too many increases & too much.Name Jesse Gaston Phone 965-6158Address 15-363 KahakaiDate 4/26/09 ✓Signature Jesse GastonTestimony: There are too many Leaking PipesName Tybon Macanac Phone 969-5081Address P.O. 6719 Hilo HIDate 9/26/09 ✓Signature Tybon Macanac

Testimony:

RE: DOCKET NO. 2009-0161

Testimony/ Supportive Petition

Name Todd Dacssler Phone 908 965 8591
Address 15-113 KAMAHU ST
Signature [Signature] Date 9/26/09
Testimony: TO much money.

Name Deanna Torres Phone 965-8116
Address 15-2817 KAHALA ST
Signature Deanna Torres Date 9-26-09
Testimony: Too much

Name CHRISTY OLIVEIRA Phone 156-8966
Address 15-2719 HANINI ST.
Signature [Signature] Date 9/26/09
Testimony: TO MUCH MONEY.

Name MORA I GORGES Phone 965-7650
Address 15-327 N. Puuimakai
Signature [Signature] Date 9/26/09
Testimony: TO High

Name Roger A Ruiz Phone 965-7650
Address 15-327 N. Puuimakai
Signature [Signature] Date 9/26/09
Testimony: TO High

RE: DOCKET NO. 2009-0161

Testimony/ Supportive Petition

Name Ann Tarneshiro

Phone 945-5032

Address 15-2687 Malolo St

Date 9-24-09

Signature Ann Tarneshiro

Testimony:

Name Roxane Soares

Phone 315-8342

Address 15-2755 Akule St

Date 9/26/09

Signature Roxane Soares

Testimony:

Name Cindy Soares

Phone 315-8482

Address P.O. Box 163 Palmyra HI 96778

Date 9/26/09

Signature Cindy Soares

Testimony:

Name Susan Smet

Phone 345-9500

Address 15-2774 H4 St

Date 9/26/09

Signature Susan Smet

Testimony:

no nurse water pills

Name DALE BOISEY

Phone 896 9881

Address 15-716 KAHAKA BLVD

Date 9/26/09

Signature Dale Boisey

Testimony:

Go Home!!

FAX

Company Name: PUBLIC UTILITIES COMMISSION

Phone:

FAX: 808 586-2066

Address:

TO: PUC

FROM: Tracy Gonsalves

FAX #:

808 586-2066

FAX #:

808-965-7393

DATE:

10/7/09 10/5/09

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including cover

RE:

HAWAIIAN BEACHES WATER COMPANY PROPOSAL DOCKET

NO. 2009-0161

PUBLIC UTILITIES
COMMISSION

2009 OCT -8 P 3:40

FILED

Testimony/ Supportive Petition

Name Juliette S. Rickard Phone UL
 Address P.O. Box 305 / Ina St.
 Signature Juliette S. Rickard Date 9-28-2009

Testimony: We will be unable to pay for the rate increase. Not justified to raise water rate. Unfair to all customers. Also am on fixed income.

Name Nylene Costa Phone UL
 Address 15-611 N. Kuni Nunka Up
 Signature Nylene Costa Date 9-28-09

Testimony: would be unable to pay water increase due to cut in hours of work and increase in life living

Name Darilyn Revelle Phone 333-5246
 Address 15 269 81 na St Pahoa
 Signature Darilyn Revelle Date 9/28/09

Testimony: As a widow raising 3 grandchildren this will dramatically and negatively impact both myself and my single daughter in law - Both of us on limited incomes!

Name Genevieve Delos Santos Phone
 Address P.O. Box 642
 Signature Genevieve Delos Santos Date 9-28-09

Testimony: We're on fixed income. My husband is a retiree. I'm the only one that's working. It will become a hardship to have a price increase.

Name RaulPord Derasin Phone
 Address PO BOX 1267
 Signature RaulPord Derasin Date 9-28-09

Testimony: This would impact my income

PUBLIC UTILITIES
COMMISSION

2009 OCT - 8 P 3:40

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Testimony/ Supportive Petition

Name Ginger A. Burcena Phone 965-9179
Address 15-2683 Manalo street 990-7969
Signature Ginger A. Burcena Date 9-28-09

Testimony: I can't pay that much of an increase!
I have lived here for over 30 years. Its hard
enough to pay what I pay now. I live on very little income.

Name Naomi L. Tabar Phone 965-6049
Address 15-474 Limu St
Signature Naomi L. Tabar Date 9/28/09

Testimony:

Name Brenda Munoz Phone 333-5737
Address 15-2688 Haeapali
Signature Brenda Munoz Date 9-28-09

Testimony:

Name Sarah Hoohuli Phone 965-8419
Address 15-2722 Mahimahi St.
Signature Sarah Hoohuli Date 9-28-09
Testimony: Due to pay cuts @ work, I will be unable
to pay the increase.

Name Cheryl Berg Phone 965-1868
Address 15-2742 Opakapaka St
Signature Cheryl Berg Date 9-28-09

Testimony: This is a horrible paradox-As wages & hrs go down
Utilities & GAS & Tobacco go up!

Testimony/ Supportive Petition

Name Debbie Spillner

Phone 965-9468

Address 15-2701 Hee St.

Date 9-28-09

Signature Debbie Spillner

Testimony:

Name Troy Waipa

Phone 965-8035

Address 15-2708 Ohiki St

Date 9-28-09

Signature Troy Waipa

Testimony:

Name Varlenna Gonzales

Phone 965-8630

Address 15-844 Kahakai

Date 9-28-09

Signature Varlenna Gonzales

Testimony:

Name Charles Hansen

Phone 965-7040

Address 010 St.

Date 9/28/09

Signature Charles Hansen

Testimony: Fixed income, Social Security

Name Glinda Ornellan

Phone 965-9598

Address 15-1885 Punitapa Ln.

Date 557-9351

Signature Glinda Ornellan

9/28/09

Testimony: Economic Hardship!!

Testimony/ Supportive Petition

Lorraine N. Cummings 808-965-8106

Name 15-2691 N. Mano St. Pahoa - HI 96778
Address

Signature Lorraine N. Cummings Date 9-28-09

Testimony: I live on a fix income - S.S. Disability. My husband is deceased. It would definitely be a hardship for me. Water is a blessing from above - not the people that own Co.

Name Paula Buckner Phone

Address 15-2691 N Mano St.

Signature Paula S Buckner Date 9/28/09 (deceased)

Testimony: I live on fixed income - my husband deceased and I have dependents. I can not handle a bigger bill.

Name Aline A. Galbe Phone 808-930-2286

Address 15-391 Puni Makai N. Log Date

Signature Aline A. Galbe

Testimony: I am a widow with a fixed income. It is difficult paying my bills now with an increase in the water bill it would be very stressful for me & my dependents.

Name Nora Aranzado Phone 808-965-6511

Address 19-2699 Hucowco St.

Signature Nora Aranzado Date 9/21/09

Testimony: Due to the pay cuts in the DOE. This will cause a hardship on my family. Also having a hard time without the pay cuts. Please do not increase rates.

Name Constance Family Phone 808-965-0954

Address 15-345 North Puni Makai 96778

Signature Constance Family Date 9/29/09

Testimony: I am a single parent who works for the DOE. I will be getting a pay cut already struggle every month. I am a homeowner and if my bills go up and my pay goes down me and my children will lose our home.

Testimony/ Supportive Petition

Name Renae Martins Phone 965 8892
 Address 15-348 Kahakai Blvd
 Signature Renae Martins Date 9.29.09
 Testimony:

It would be a hardship for my family. I'm worried.

Name Shari Olander Phone 965-1073
 Address 15-2688 Mano St. Date 09/29/2009
 Signature Shari R. Olander
 Testimony: the proposed increase is too high for people retired on a fixed income.

Name Chelsie Santos Phone 965-6459
 Address Helepalu St. Date 10-6-09
 Signature Chelsie Santos
 Testimony: the increase seems to be a bit much for my water use & too ridiculous of an increase

Name Randolph Tafua Phone _____
 Address 15-2681 Mano St. Date 10/6/09
 Signature Randolph Tafua
 Testimony: A graduated meter rate at a lower \$ amount & then increasing each 5,000 to 10,000 gallons would be more fair to the consumer & the HBWC would still make a profit. HBWC decrease owner salary & expected profit.

Name

Phone

Address

Date

Signature

Testimony:

Testimony/ Supportive Petition

Name Denise Paio

Phone 345-2342

Address 15-2673 Iao St Pahoehoe

Date 9/29/09

Signature *Denise Paio*

Testimony: Financial Status will change due to furlough

Name Tim + Kathy Cox

Phone 965-1857

Address 15-2686-Mano St.

Date 9/29/09

Signature *Tim Cox*

Testimony: we are retired and on a fixed income, a low fixed income and we feel the increases are way too high and any increase should be spread out over several years. We don't profit.

Name Gerod / Robertine Victorine

Phone 965-7575

Address 15-2712 Ina St.

Date Oct 1, 2009

Signature *Robertine Victorine*

Testimony: We would like to see the water done on a reduced graduated meter rate. This seems most equal - we too are on a fixed income.

Name

Phone

Address

Date

Signature

Testimony:

Name

Phone

Address

Date

Signature

Testimony:

RE: DOCKET NO. 2009-0161

Testimony/Supportive PetitionName Jeana C. Juvik Phone 906 965 1904 ✓Address 15-442 Limu CtSignature Jeana C. JuvikDate 9/27/09

Testimony:

A lot of the people in our community are already struggling to make ends meet another increase would hurt them and us. The economy is already hurting everyone's pockets.

Name Debra A. Martinez Phone 815-7482Address 15-2724 Maiko StSignature Debra A. MartinezDate 9/27/09

Testimony:

With the recession It's just Not the time for hiking up prices. Please keep it the same. Can't afford another hike in rates.

Name JANE MOTSINGER Phone 965-8545Address 15-488 LIMU STSignature Jane MotsingerDate 9/27/09

Testimony:

I am on social security of \$478.00 a month, how do you expect me to pay my other bills. This should be eligible, plus we pay more than \$1000 for sewer!

Name Karen Kohagura PhoneAddress 15-443 Limu St PahoSignature Karen KohaguraDate 9-27-09

Testimony:

I oppose the rate hike.

Name John Gossesmes Phone 9/28/09 ✓Address 15-2707 Opaka StSignature John Gossesmes

Date

Testimony:

This keeps up I'll never get on my own - too costly

RE: DOCKET NO. 2009-0161

Testimony/ Supportive Petition


Name Peri Staudinger Phone 808-769-7044

Address 15-693 N. Puni mauka LP Date 9-27-09

Signature Peri Staudinger

Testimony:

STOP RIPPING the PEOPLE OFF YOU Beep

Name Timothy Wright Phone 808 990-4550

Address P.O. Box 571

Signature Timothy Wright

Date 9/27/09

Beep
Beep!!!

Testimony:

Name Frank Staudinger Jr Phone 808-244-2832

Address 15-693 N. Puni mauka LP

Signature Frank Staudinger Jr

Date 9/27/09

Testimony:

Name JAZMAN STAUDINGER Phone 808-990-7887

Address 15-693 N. Puni mauka LP

Signature Jazman Staudinger

Date 9/27/09

Testimony:

Name Jessica Staudinger Phone 808-990-7887

Address 15-693 N. Puni mauka

Signature Jessica Staudinger

Date 9/27/09

Testimony:

RE: DOCKET NO. 2009-0161

Testimony/ Supportive Petition

Name Robert Staudlinzer Phone 808-990-7887
Address 15-693 N. Puni Mauike LP
Signature Robert Staudlinzer Date 9/27/09
Testimony:

Name Shavonn Gonsalves Phone
Address 15-242 B Kapa St
Signature Shavonn Gonsalves Date 9/27/09
Testimony:

Name Dean Gonsalves Phone 365-8824
Address 15-2698 Kawa Kawa St
Signature Dean Gonsalves Date 9/27/09
Testimony:

Name Manuel Soares Phone 965-0162
Address 15-2675 Kumu St
Signature Manuel Soares Date 9/27/09
Testimony:

Name TONY SILVA Phone 640-5500
Address 15-2739
Signature Tony Silva Date 9/27/09
Testimony:

RE: DOCKET NO. 2009-0161

Testimony/ Supportive Petition

Name Tiffany Thompson Phone 430-7248
Address 15-2795 IAO ST.
Signature Tiffany Thompson Date 9/27/09
Testimony:

Name Sam Coates Phone 465 0162
Address 15-2675 Kumu St
Signature Sam Coates Date 9/27/09
Testimony:

Name Tiane Fortes Phone 990-0393
Address 152742 B Kala St.
Signature Tiane Fortes Date 9/27/09
Testimony:

Name JAMES Burton Phone 268-~~1138~~ 1138
Address 15-2687 Kala St
Signature James Burton Date 9-27-09
Testimony:

Name Dorothy Burton Phone 945-1138
Address 15-2687 N. Kala St.
Signature Dorothy Burton Date 9-27-09
Testimony: Moved here in 1973 - water was no change!

RE: DOCKET N. 2009-0161

Testimony/ Supportive Petition

Name JEFF OWNBEY

Phone 808-769-4179

Address 15-2684 KALA St.

Date 9-27-09

Signature 


Testimony:

Name Naomi Stuedinger

Phone 315-88241

Address 15-2648 Kawa Kawa

Date 9/27/09

Signature 

Testimony:

Name Ariel Toraya

Phone 801-427-8549

Address 15-2740 Maikai St.

Date 9/27/2009

Signature 

Testimony:

Name Valerie Bandmann

Phone (801) 358-8541

Address 15-2740 Maikai Street

Date 9/27/2009

Signature 

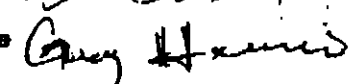
Testimony:

Name Guy Hanaiah

Phone 965-6551 ✓

Address 15-738 S. Puni Mauka

Date 9/28/09

Signature 

Testimony:

STOP THE TICK + MUCK 'C

RE: DOCKET NO. 2009-0161

Testimony/ Supportive Petition

Name Lauren Perreira

Phone

Address 15-605 Kahakai Blvd.

Date

Signature *Lauren Perreira*

Testimony: I barely use water and get big bills every month

Name Clyde Wheatley

Phone

Address 15-2716 OPAKAPAKA

Date 9-27-09

Signature *Clyde Wheatley*

Testimony: I thought the increase earlier paid for the repairs

Name *James G. Lauer*

Phone

Address 15-2724 IAO. ST.

Date

Signature

Testimony:

Name Jean Halterman

Phone

Address 15-2764 Kaku St

Date 9/28/09

Signature *Jean Halterman*

Testimony:

MISFEHUN IS TOO HIGH

Name Pamela Kiper

Phone

Address 15-2722 Neku St

Date

Signature *Pamela Kiper*

Testimony:

RE: DOL ET AL. NO. 200-11-0161

Testimony/ Supportive Petition

Name DORA WHEATLEY Phone _____
 Address 15-2716 OPAKOPALEN
 Signature Dora Wheatley Date 9-27-09
 Testimony: NO MORE INCREASES

Name Chesed Short Phone 345-4412
 Address 15-2809 MAI ST.
 Signature Chesed Short Date 9/27/09
 Testimony: NO MORE INCREASES

Name Deborah L Cabral Phone 965-9151
 Address 15-2689 MAIKO ST.
 Signature Deborah L Cabral Date 9/27/09
 Testimony: STOP THE INCREASES !!
THE WATER WE CAN'T PAID NO MORE IT IS GOING TO HIGH FOR THE MONTH !!

Name SHANE DOMINGUE Phone _____
 Address 15-2718 AKULE ST.
 Signature S. Domingue Date 9/27/09
 Testimony: No more Increase !!

Name Rafina Subai Phone _____
 Address 15-2743 HAWAII ST PATTEN
 Signature Rafina Subai Date 9/28/09
 Testimony: NO INCREASES

Re: DOCKET # 2009-0161

Testimony/ Supportive Petition

Name JOHN-JOH Frcitas

Phone 3334167

Address 15 2725 HEE ST

Signature 

Date 9/28/09

Testimony:

Name John Kapa

Phone 769 4312

Address 15 1722 Neku St

Signature John Kapa

Date 9/28/09

Testimony:

Name Christy Kaili

Phone 808-382-0476

Address 15-2742 KAWAKAWA

Signature 

Date 9/28/09

Testimony: DONT INCREASE, I only have
2 person in my household.

Name CHRIS SOARES

Phone 936 5208

Address P.O BOX 832

Signature

Date

Testimony:

Name Christel Rosario

Phone 808-769-8910

Address 15-2742 Kawakawa St.

Signature Christel Rosario

Date 9/28/09

Testimony: Dont Increase

RE : DOCKET # 2009-0161

Testimony/ Supportive Petition

Name Karen M Rita

Phone 965-7766

Address 15-2741 KAMAE

Date 9/28/09

Signature Karen M Rita

Testimony:

Name Kamana Nako'oka

Phone 982-9337

Address P.O. Box 1944 HI 96778

Date 9/28/09

Signature Kamana Nako'oka

Testimony:

Name Cheyla Vince K. Ventura

Phone

Address 19-2700 Malolo St.

Date 9/28/09

Signature Cheyla Vince K. Ventura

Testimony:

Stop Increase!!!

Name Brenda Kuamoo

Phone 965-9733

Address 15-2742 Opae St

Date 9/28/09

Signature Brenda Kuamoo

Testimony: Lower the rates.

Name Christine Ume

Phone 443-7997

Address 15-2687 Kaku St

Date 9-28-09

Signature Christine Ume

Testimony: Lower the rates

RE: DOCKET # 2009 - 0161

Testimony/ Supportive Petition

Name MATTHEW THOMAS Phone
 Address 15172 OKIKA
 Signature *Matthew Thomas* Date 9-28-09
 Testimony: TOO MUCH MONEY - ISNT THE
 CURRENT ECONOMY HARD ENOUGH!!!

Name Seline Dillman Phone 443-1997
 Address 122607
 Signature *Seline* Date 9/28/09
 Testimony: Too much money no one can afford
 anything.

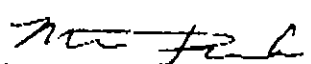
Name DARRELL KELLEY Phone 965-806
 Address 15-366 3rd MALENA
 Signature *Darrell Kelley* Date 9/28/09
 Testimony: *oo High*

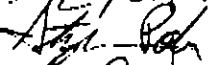
Name BARRY ALBRIGHT Phone 854-5048
 Address 14-4789 SADI-ER Rd
 Signature *Barry Albright* Date 9/28/09
 Testimony:

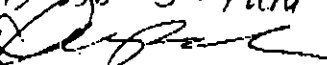
Name Nohelani Gonzales Phone
 Address 15 2691 He'Epali St.
 Signature *Nohelani Gonzales* Date 9/28/09
 Testimony:

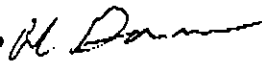
RE: DOCKET # 2009-0161

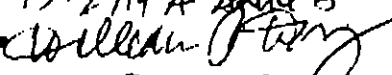
Testimony/ Supportive Petition

Name Martin Pacheco Phone 345-4412
Address 15-2809 in a St. Date 9/28/09
Signature 
Testimony: No Raise for Water

Name Stephen Ida Phone 315-6787
Address 15-2704 K. most. Date 9/28/09
Signature 
Testimony: NO Raise Water

Name Heidi Yap-Abiley Phone 965-2302
Address 15-358 S. Puni maka Date 9/28/09
Signature 
Testimony: Can't afford water increase. don't raise costs!

Name Alchrom Phone
Address
Signature 
Testimony: To light

Name William Wong Phone 9128/08
Address 15-2714 A Mile St Date
Signature 
Testimony: No Raise For Water

Re: DOCKET NO. 2009 - 0161

Testimony/Supportive Petition

Name Kelly Martin Phone 493-7607
Address 25724 Helepaia St.
Signature Kelly Martin Date _____
Testimony: _____

Name Ang P. Soukhou Phone 965-0094
Address 12704 Walea
Signature _____ Date 9-28-09
Testimony: _____

Name Eaton Beck Phone 965-8210
Address 15-236 Puni Makai
Signature _____ Date 9/28/09
Testimony: _____

Name James Cordova Phone 854-6410
Address 15-348 Kawaia Blvd.
Signature _____ Date 9/28/09
Testimony: _____

Name Shantel Pua Phone 888-5728
Address 16-2693 Kumu
Signature Shantel Pua Date 9/28/09
Testimony: _____

RE: DOCKET # 2009-0161

Testimony/ Supportive Petition

Name Connie Sonora Phone 808-349-5469
 Address 15-2691 Awa
 Signature Connie Sonora Date 9/26/09

Testimony:

I feel that the water
 hike is too much for the residents

Name Cheliette Conar-ton Phone 937 0229
 Address 15-2723 Aka St. Date 9/28/09
 Signature Chel

Testimony:

I feel that water hike is much to high

Name Reginald Conar-ton Phone 965-5597
 Address 15-2723 Aka Date 9/28/09
 Signature

Testimony:

Name Vaige W. Paka-wai-wai Phone 865-0086
 Address 15-450 Kahakai, Bld Date 9/28/09
 Signature Vaige W. Paka-wai-wai

Testimony:

Name Alejandro Kulaipa Phone 965 8075
 Address 15-2708 Ohia St. Date 9/28/09
 Signature Alejandro

Testimony:

Cost is going to high already taking a
 pay cut cant afford rent I live here over
 35 years look it up

RE: DOCKET NO. 2009-0161

Testimony/Supportive Petition

Name Josephine Troches Phone
 Address 15-2728 HEE ST
 Signature Josephine Troches Date 9-29-09
 Testimony:

Name Susan H. Dominguez Phone
 Address 15-2763 Palen, HI Date 9/29/09
 Signature Susan H. Dominguez
 Testimony:

Name Jermayne Cabatbat Phone 808-965-5425
 Address 15-713 Puni Mauka Loop N Date 9/29/09
 Signature Jermayne Cabatbat
 Testimony:

Name Emily Souza Tavares Phone
 Address 15-2695 HONU Date 9-29-09
 Signature Emily Souza
 Testimony:

Name Chastlen Hauanio-Ahin Phone
 Address 15-2696 Malolo St. Date 09-29-09
 Signature Chastlen Hauanio-Ahin
 Testimony:

He Wai NO KA 'OP!
 = Water is the SHIT! Please no raise da price!
 Mahalo bu!

Re. DOCKET # 2009-0161

Testimony/ Supportive Petition

Name BRONSON Ganir Phone
Address MALOLO ST.
Signature Bronson J. Ganir Date 9/29/09
Testimony:

Name Alexander L. Packer Phone 965 8210
Address 1533 Puni Malua N.
Signature Alexander Packer Date 9/29/09
Testimony:

Name PATRICIA KAWACHI Phone 825-8692
Address A STREET
Signature Patricia Kawachi Date 9-30-2009
Testimony: PLEASE DON'T INCREASE

Name Dena Ventura Phone 825-8898
Address MALOLO ST.
Signature Dena Ventura Date 9/30/09
Testimony:

Name Dale DePeel Phone 965-9677
Address 15-2667 LAI.
Signature DALE DEPEEL Date 09-30-09
Testimony:

Re: DOCKET # 2009-0161

Testimony/ Supportive Petition

Name Billy Moore Phone 990-1111
Address _____
Signature Billy Moore Date 9-30-09
Testimony: _____

Name Stephanie Pui Phone -
Address 15-347 N Puni Maku
Signature Stephanie Pui Date 9-30-09
Testimony: _____

Name Kamika Kobayashi Phone -
Address 15-690 S. Puni Maku
Signature Kamika K. K. Date 9-30-09
Testimony: _____

Name Racquel D Darts Phone 965 8005
Address 15-2678 Opatkapaka Date 9/30/09
Signature Racquel Darts
Testimony: _____

Name Brian Williamson Phone 965 8005
Address 15-2678 Opatkapaka Date 9/30/09
Signature Brian Williamson
Testimony: _____

FAX

Company Name: Public Utilities Commission
and Division of Consumer Advocacy
ATTENTION: Catherine Awakuni
FAX: P.U.C 808.586.2066 / consumer advocate
808.586.2780

TO: P.U.C and
Consumer Advocacy

FAX #:

PUC 808 586 2066
Consumer Advocate 808 586 2780

FROM: Tracy gonsalves
& Hawaiian Beaches
Resident/consumer

FAX #:

808.965.7393

DATE: 10/13/09

OF PAGES: 16
including cover

Message:

RE:

HAWAIIAN BEACHES WATER COMPANY PROPOSAL DOCKET

NO. 2009-0161

PUBLIC UTILITIES
COMMISSION

2009 OCT 14 P 1:16

FILED

RE: DOCKET NO. 2009-0161

Testimony/Supportive Petition

Name Jeannie + Charles Bargas Phone 965-4069 ✓
Address 15-372 Puna Wai Ave
Signature Jeannie + Charles Bargas Date 9-27-09
Testimony:

Name JENEL M KAAPANA Phone UNLISTED
Address 15-374 S. PUNIMAKAI Date 9-27-09
Signature Jenel M. Kaapana
Testimony:

Name MARGARET KEKAU Phone UNLISTED
Address 15-374 S. PUNIMAKAI Date 9-27-09
Signature [Signature]
Testimony:

Name C. WILL BARRAGAN Phone UNLISTED
Address 15-374 S. PUNIMAKAI Date 9/27/09
Signature [Signature]
Testimony:

Name MARY DRESSLER Phone 465-6424
Address 15-213 KAMAHU Date 10/1/09
Signature Mary Dressler
Testimony:

RE: DOCKET NO. 2009-0161

Testimony/ Supportive Petition

Name Dawn K. Ak Phone 965-0437
 Address 15-2764
 Signature [Signature] Date 9/28/09
 Testimony:

Name Don K. Kauhane Phone 965-0757 no answer ✓
 Address 15-2711 OFAE ST
 Signature [Signature] Date 9/28/09
 Testimony:

Name Samuel Kauhane SR Phone 965-0757 no answer ✓
 Address 15-2711 OFAE ST
 Signature [Signature] Date 9/28/09
 Testimony:

Name ROSE O'NEAL Phone 965-922-1
 Address 15-2424 O'NEAL ST
 Signature [Signature] Date 10-8-09
 Testimony:

Name Stephen Correa Sr, Phone 965-6097
 Address 15311 N. Puna Haka Lp
 Signature [Signature] Date 10/08/09
 Testimony:

RE : DOCKET NO # 2009-0161

Testimony/ Supportive Petition

Name Josie Talaro Phone 965-6463
 Address P.O. Box 2173
 Signature Pamela H. 965-778 Date 9/27/09
J. Talaro
 Testimony:

Name Mariano Bautista Phone 965-7707
 Address 15-101 S. Puni Kaka Kailap Date 09/27/09
 Signature [Signature]
 Testimony:

Name TODD Dressler Phone 436-9661
 Address 15-113 Kamanu Date 10/9/09
 Signature [Signature]
 Testimony:

Name Mary Ann Glover Phone 808-965-9452
 Address 15-744 N Puni Mauka Lp Date 10/9/09
 Signature Mary Ann Glover
 Testimony:

Name KUAMOO CALVIN WAYNE Phone 808-965-9952
 Address 15-744 N. PUNI MAUKA LP Date 09/20/10-09-09
 Signature Calvin Wayne Kuamoo
 Testimony:

RE: DOCKET # 2009-0161

Testimony/ Supportive Petition

Name Abel Amara Phone 915-9860Address 15-2702 Lai StDate 9/27/09 ✓Signature Abel Amara

Testimony: Service not good. Not enough pressure. water lines are under
 Standard. We need the by laws. Shouldn't us old timers be under a
 grandfather clause? - Rates are way higher than county why?

Name NATHAN JACKSON PhoneAddress 15-2738 PODA STDate 10/16/09Signature Nathan Jackson

Testimony:

Name 164 L...Phone 970-1066

Address

Date 10/19/09Signature Ran Pal...

Testimony:

Name DORA B. BERNARD PhoneAddress 15-2679 INDIAN ST
PAHOA, HI 96778

Date

Signature Dora B. Bernard

Testimony:

Name Cole Hawley PhoneAddress 15-2679 Indian St

Date

Signature PAHOA HI 96778
Cole Hawley

Testimony:

RE: DOCKET NO. 2009-0161

Testimony/ Supportive Petition

Name JB HAVANIO Phone 965-6551
Address 15-738 S. PONI MAUKA Date
Signature [Signature] 9/28/09
Testimony: [Signature]

Name DANIEL J. COYLE Phone 965-8091
Address 15-2757 PALANI ST Date
Signature [Signature] 10-9-09
Testimony: [Signature]

Name LARRY & MARIE CARRAL Phone 965-1170
Address 1100 ST. PIERRE Date
Signature [Signature] 9/11-09
Testimony:

Name SHARIN MATROS Phone 965-7060
Address 15-7742 OPELU ST Date
Signature [Signature] 10-09-09
Testimony:

Name ROBERT MATROS Phone 965-7060
Address 15-7742 OPELU ST Date
Signature [Signature] 10-09-09
Testimony:

RE: DOCKET 2009-0161

Testimony/ Supportive Petition

Name Linda MATROS Phone 965-7060
 Address 15-2742 OPULU ST
 Signature [Signature] Date 10-09-09
 Testimony:

Name ERIK YOUNG Phone 965-7332
 Address 15-2785 OPAKAPAKA
 Signature [Signature] Date 10-09-09
 Testimony:

Name Judy Alonzo Phone 965-9685
 Address 15-169 N. Puni Paka St
 Signature [Signature] Date 10/9/09
 Testimony: 15-169 N. Puni Paka St, 96718

Name Patricia Foster Phone 965-1112
 Address Patricia Date 10/9/09
 Signature PO BOX 10601
 Testimony: 15-2740 Opulu St
Pahoa, HI Patricia Chaudhry

Name Jennifer H. K. K. Phone 315-3702
 Address 15-2785 OPAKAPAKA Date 10-8-09
 Signature [Signature]
 Testimony:

Docket 2009-0161

Testimony/ Supportive Petition

Name Tony Muka Phone 937-9401 Call
Address P.O. Box 573 Date 10/9/09
Signature _____
Testimony: Kearu, Li 96741

Name Catherine Harast Phone 965-8944
Address 15-142 Puri Paksa E. Date 10/9/09
Signature Catherine Harast
Testimony:

Name Valentino Miranda Phone 989-5050
Address AWEO AWEO ST. Date 10/9/09
Signature Valentino Miranda
Testimony:

Name Theresa P. ... Phone 315-8681
Address 15-307 Puri Paksa W. ST Date 10/9/09
Signature Theresa P. ...
Testimony:

Name Officer Tanaka Phone 315-8681
Address 15-207 Puri Paksa W. Date 10/9/09
Signature Officer Tanaka
Testimony:

Docket 2009-0161

Testimony/ Supportive Petition

Name Edgar Cambra Phone 965-8815
 Address 15-3709 Aukoweo
 Signature Edgar A. Cambra Date 10-9-09
 Testimony: Plate Rate 30.00 or By meter
either or!!

Name Edgar Cambra Phone
 Address
 Signature Same as Above Date
 Testimony:

Name Carl Turner Phone 808 965 5000
 Address 152734 PAPIO ST Date 10/09/09
 Signature Carl Turner
 Testimony: Over 300% increase in past couple of years is enough
CATCHMENT IS LOOKING BETTER ALL THE TIME

Name JAMES BRANTLEY Phone 965-9588
 Address 152716 WELEA ST. Date 10/9/09
 Signature J. Brantley
 Testimony: BARELY MAKE PAYMENTS
LATE AS IT IS NOW!

Name Deborah Erickson Phone 965-1318
 Address Akule St Date 10/9/09
 Signature Deborah Erickson
 Testimony: do want increase my Rent.
Which in turn would cause me
to move out.

Docket 2009-0161

Testimony/ Supportive Petition

Name Frank & Joan Flores Phone 965-7694
 Address 15-3735 Kaku St Date 10-9-09
 Signature Joan Flores
 Testimony: Bill getting too high to afford

Name Mario & Andres Frate Phone 808-315-6728
 Address 15-121 Kahakai Date 10/09/09
 Signature Mario Frate
 Testimony: Should not increase again!! This is crazy.

Name Melissa Knott Phone 965-0489
 Address 15-2682 Welela St Date 10/9/09
 Signature M. Knott
 Testimony: I have 2 houses & at the current rates are already unaffordable - why should HBWC be the only one making a profit?!!

Name Holly Goblind Phone 965-74140
 Address 15-195 W. Puni Kahakai St. Date 10/9/09
 Signature Holly Goblind
 Testimony: I have talked to the owner of HBW less than a year ago & he said they had said they had lost a lot of money - now they are just trying to make it up by over charging everyone, for their mistakes in not finding people before that were using water & not paying for it.

Name HENRY M PERALTA Phone 965-9171
 Address 15-3745 Hialeah St. Date 10/9/09
 Signature Henry M Peralta
 Testimony: Henry M Peralta

Docket 2009-0161

Testimony/ Supportive Petition

Name VERDERINE PERALTA Phone 965-9171
 Address 15-2705 HINALEE ST.
 Signature [Signature] Date 10/09/09
 Testimony:

Name DERECK PERALTO Phone 965-9171
 Address 15-2705 HINALEE ST.
 Signature [Signature] Date 10/09/09
 Testimony:

Name ADRIAN D. DOMINGUEZ Phone 965-8409
 Address 15-2763 PALANI ST.
 Signature [Signature] Date 10/9/09
 Testimony:

Name Rick & Carol Altrade Phone
 Address 15-2764 Palani Pt
 Signature [Signature] Date 10/9/09
 Testimony:

Name Adrian Dominguez Phone 965 8409
 Address 15 2763 Palani Pt
 Signature [Signature] Date 10/9/09
 Testimony:

Docket 2009-0161

Testimony/ Supportive Petition

Name Kathy Caylor Phone 965-8091
 Address 15-275h Palani St
 Signature Kathy Caylor Date 10/9/09
 Testimony:

Name Laverne Oliveira Phone 965-0600
 Address 15-2743 Aweooco St
 Signature Laverne U Oliveira Date 10/9/09

Testimony: There are a lot of people in the subdivision that can't afford this. It will certainly become a hardship on us. Also be transparent with the finances.

Name Jordan Oliveira Phone 965-0600
 Address 15-2743 Aweooco St
 Signature Jordan Oliveira Date 10/9/09

Testimony: The raise doesn't justify the services. We need fire hydrants.

Name J. Santana Phone 965-7025
 Address 15-709 N. Puri Mauer Rd
 Signature José Santana Date 10/9/09
 Testimony:

Name B. D'Amante Phone 965-7045
 Address 15-721 N. Puri Mauer Rd
 Signature Brian D'Amante Date 10-9-09
 Testimony:

Docket 2009-0161

Testimony/ Supportive Petition

Name LEONARDO B. REYES JR. Phone 965-8869
 Address 15-162 Puni Paka Lp. Date 10/10/09
 Signature [Signature]
 Testimony:

Can't afford that amount.
 County Water is way cheaper

Name TESS REYES Phone 965-8869
 Address 15-162 Puni Paka Lp. Date 10/10/09
 Signature [Signature]
 Testimony:

Can't afford that amount.

Name VYNN M HEGERFELDT Phone 315-7024
 Address 15-717 N PUNIMAUKA LP. Date 10/11/09
 Signature Vynn M. Hegerfeldt
 Testimony:

can't afford

Name JAST HEGERFELDT Phone 315-7024
 Address 15-717 N PUNIMAUKA LP Date 10-11-09
 Signature [Signature]
 Testimony:

its an unacceptable increase!

Name Walter & Ligori Phone 315-7024
 Address 15-717 N. Puni Mauka Lp. Date 10/11/09
 Signature [Signature]
 Testimony:

Non-affordable.

RE: DOCKET NO. 2009 - 0161
give your testimony
Testimony/Supportive Petition

Name Donna Chung Phone 808-965-4512
 Address 15-26930 pae st
 Signature [Signature] Date 9/27/09
 Testimony: _____

Name Nene Chung Phone 808-965-0012
 Address 15-26930 U-pae
 Signature [Signature] Date 9/27/09
 Testimony: _____

Name Bill Goodwin Phone 808-965-0012
 Address 15-7193
 Signature [Signature] Date 9/27/09
 Testimony: _____

Name CORINA Troches Phone 315-7259
 Address 15-2739 mahimahi st.
 Signature [Signature] Date 9/27/09
 Testimony: _____

Name Gerald R. Berto Phone _____
 Address Kahakai Blvd
 Signature Gerald R. Berto Date 10-7-09
 Testimony: Lower RATES

STOP THE WATER
give your testimony

Locker 2029-0161
000

Testimony Supportive Petition

Name Duffy Burdick Phone 965-8045
Address 15-2668 Opaukapeka Date 9/20/09
Signature Duffy Burdick
Testimony:

Name Mallory Burnes Phone _____
Address _____ Date 9/20/09
Signature Mallory Burnes
Testimony:

Name Theresa Agnew Phone _____
Address 15-2667 Loe St Date 9/29/09
Signature Theresa Agnew
Testimony:

Name Jordan Aiera-Waiipa Phone 965-8035
Address 15-2708 Chiki St Date 10/01/09
Signature Jordan Aiera-Waiipa
Testimony:

Name Colleen Newcomer Phone 938-8706
Address 15-6108 Puni Maui Date 10/01/09
Signature Colleen
Testimony:

Docket 2009-0161

Please enter a chart of rates you would like to see. (example) (10⁰⁰ fixed monthly @ 5.78 per 1,000 gallons usage)

Testimony/ Supportive Petition

Name: Joan Kaalua Phone: _____
 Address: 15-21691 Png St.
 Signature: Joan Kaalua Date: 10-01-09
 Testimony: Water is getting to high

Name: Mania Medeiros Phone: _____
 Address: P.O. Box 615
 Signature: Mania Medeiros Date: 10.7.09
 Testimony: too much charges!

Name: Joana Medeiros Phone: _____
 Address: P.O. Box 615
 Signature: Joana Medeiros Date: 10.7.09
 Testimony: too much high the cost!

Name: Helenia Konanui Phone: _____
 Address: 15-849 Pungwai Ave
 Signature: Helenia Konanui Date: 10/7/09
 Testimony: to much to pay. having hard times already.

Name: Conrad Arriola Phone: _____
 Address: P.O. Box 647 Pahoehoe HI 96778
 Signature: Conrad Arriola Date: 10/7/09
 Testimony: High charge



Kim Tafua <ketafua@gmail.com>

10/15/2009 04:17 AM

To hawaii.puc@hawaii.gov

cc

bcc

Subject Docket #2009-0161 Hawaiian Beaches Water Co.

To the board on the Hawaii Public Utilities Commission-

If I may, I wanted to ask if you would look into a few things I didn't see (could be wrong) in requests of the water company. The first would be a request be made for a copy of all notices that went out to the largest water users. Also for data showing who they were sent out to, when and at what water usage level were these users. It is my understanding that 400 notices went out in April/May 2009. Kate Prescott stated this to a Commission representative, the same representative as stated on page 37 of O'Brien's testimony, and she told the rep. that all but 82 customers had responded. Is there a discrepancy? In one place in Mr. O'Brien's statement (pg. 10) it talks about 100 notices. Later on (pg. 14), it states that 150 customers were contacted (when and how, results), with 100 being the highest water users and 78 notices were mailed in May. When reading about the "high water users", please note that HBWC states on the chart labeled as exhibit HBWC 11, that 76 customers use 15,000 - 25,000 gallons and only 18 customers used over 25,001 gallons of water or more a month (for a total of 94). What is considered excessive? These water usage amounts are being 'assumed' to be "water leaks", as stated repeatedly throughout Mr. O'Brien's testimony, when in actuality it may be due to the number of people in the household, etc. On page 37 of Mr. O'Brien's testimony, he states that 200 customers were verbally requested to make repairs because of high usage. Is there documentation of each individual contact and the specific response? Again it speaks of the 78 notices mailed and that the consumer was notified of Rule X.5. I can personally attest to the fact that my notice in May, did not state a rule but stated that the HBWC could terminate my service. Was this done to scare the recipients of the letter to reduce their water usage so as to show a lower water usage amount for their proposal? Then on pg. 14 and 37, it talks about the reactions. Are these documented (who/when) or hearsay?

My second question may be answered when you get their income tax returns. The question is whether or not the company is getting 'tax write-offs' for some of the items that they are stating they need the additional revenue for. Would this be fair to have us, the customer, pay for these items through our bills and then they write it off on their taxes, so the money we gave them is actually additional profit.

Did you know that Hawaiian Beaches Park (which is under renovations right now), falls under the County of Hawaii Parks and Rec and would be affected by any increases as well? I called and spoke with the clerk at the Parks and Rec maintenance division that pays the water bill and she says that she was unaware of any proposed increases and does not recall receiving a letter or notification. Over the phone she stated that on the bill she was looking at the water usage was 5,750 gallons. We calculated that the total cost for that month would have been \$63.24 plus any power adjustment fee. She stated to me that the \$48.06 was allocated in the county budget, but any increase is not.

From Docket #2006-0437, did HBWC notify and submit to the commission and the consumer advocate a written explanation as to why they were unable to meet the deadline of December 31, 2008 in completely installing all water meters? If so, did they meet their new proposed deadline? If not, then the failure to comply with any of the requirements noted in the ordering paragraphs, above, may constitute cause to void this Decision and Order, HBWC's CPCN, and the subject transaction, and may result in further regulatory action as authorized by law.'

Shouldn't Kate and Mark Prescott refinance their loan with their father at a lower interest rate? And why are they/we just paying interest for 3 years? That doesn't sound like a good loan. Is there any recourse for having to pay additional monies and bank fees when the well diggers failed to fulfill the contract?

Thank you,

Kim Tafua
965-5484

FILED
2009 OCT 15 P 12:50
PUBLIC UTILITIES
COMMISSION

FILED
2009 OCT 19 A 11:54
PUBLIC UTILITIES
COMMISSION

Oct. 9, 2009

RE: Hawaiian Beaches Water Company rate increase is unfair

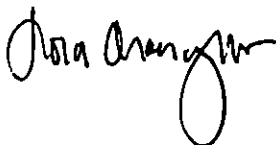
To the PUC-

I don't think that the new rates that the Hawaiian Beaches Water Company is asking for is fair. Why are they asking for a fixed rate of \$30 plus almost \$6 per 1,000 gallons of water usage? The owner, Kate, at the meeting we had on Sept. 21st, said that the fixed rate was for the salaries, insurance, maintenance and electricity. So why do they need so much more money from us? I know she said that they put in a well and water tank. But did they have to do that now? Did they get too many loans? Are they using the money that we pay them for just these things or are they paying themselves big salaries that would be rare for anyone here in the community to get? We just don't know much about the people that came in and took over Miller & Lieb. We thought we were fine. At that time with M & L, the office people were nice, the well water was the envy of all those in other communities on catchment and you couldn't beat the price! If M & L needed more money, they should have come to the community and let us know or to you, the PUC, rather than to sell out to people who don't seem to care about the people as much as the almighty dollar.

I say that if we have to increase, then increase the flat rate only to no more that \$10 each or \$58.00 a month for everyone. Or they can stop the flat rate and just charge the meter rates, but in groups of 5-10,000 gallons with different prices. Like for example, for the first 0-5,000 gallons the charge could be \$2 per 1,000; then the next 5,001-10,000 gallons could be \$3; and 10,001-15,000 gallons could be \$4; and then 15,001-20,000 gallons could be \$5; with 20,001 gallons on up would be \$6 or the \$5.7818 they put on the paper they sent us.

I hope you will let the community know that you are caring and are looking out for the customer and not just the business (Hawaiian Beaches Water Co.).

Mahalo,



2009-0161

FILED

2009 OCT 19 A 11:55

10/13/09

PUBLIC UTILITIES
COMMISSION

To Whom It May Concern:

I am writing about the Hawaiian Beaches Water Company in Pahoa on the Big Island wanting to increase our rates. They want a flat fee and a meter reading. It was my understanding at the last meeting we had at Keonepoko Elementary School for a rate increase in 2007, that the reason for the increase at that time was to pay for improvements, such as a new well and pump. I also heard them say that they wanted to go to a metered rate. I didn't hear them say it would be a flat rate and a metered rate. So we had three rate increases totaling a 118% increase from our previous rates.

What are these people doing with our money? We aren't rich! We cannot afford these additional expensive rates. Especially not at this time with our economy. Retirees have lost some to most of their retirement, disabled people are on a fixed income, people are losing their jobs as stores and business and the prison have closed, some have had to take pay cuts and then those that work for the state and county are on these furloughs where they've lost income. Come on...tighten your belt. We are having to and are stretched too thin right now to afford the water company wanting to make a 48.6% increase in current revenues on us.

May you help them, the Hawaiian Beaches Water Co., to redirect their path, so that they can make money as a business (a lot less profit...right now) without destroying our community.

Thank you for your time.

Sincerely,

Constance C. Ramsey

October 12, 2009

2009 OCT 20 A 11:30
PUBLIC UTILITIES
COMMISSION

FILED

Dear Hawaii Public Utilities Commission,

I am writing in reference to the Hawaiian Beaches Water Companies application Docket # 2009-0161. I humbly ask that you look at the entire picture of our community before making a determination into this matter. Look at our humble homes and our humble to meager incomes. We are all trying to do the best we can with what we have. Even thinking of an increase in our water bill is creating worry and stress. We are asking, no pleading, that you will be mindful of us, the consumer, and what is reasonable and fair for all.

We would all like to have a 48.6% increase in our income with an overall net revenue increase of \$310,302 over the present revenue rates. Is this fair and reasonable to put on 1,100 customers? And 2010 being a 'test year', what happens after that?

At the hearing with the PUC for rate increases in 2007, it was my understanding, and for everyone else I've spoken to, that the graduated increases in water rates over that next year to year and a half were to pay for improvements such as the new well and water tank. I understood that the Hawaiian Beaches Water Company wanted to go to a metered system and would be installing meters where there were none. I did not know or understand that they then felt that they could come back to us, the consumer, and ask such exorbitant prices. Nor did I understand that they would know and care so little for the community in which they service or that they would ask and expect us to pay so much.

I know that the water company has incurred some debt while making the upgrades and adding meters. Is it reasonable that they can ask for us to pay those debts in such a short period of time and by such a large increase at one time? Once the debt is paid off, will we see our rates reduced? I think not. We, the community did not ask for these additional debts with the upgrades, meters, survey/consulting team to determine what they could charge or the lawyer. How about the salaries of Mark and Kate Prescott? Is the amount reasonable for the number of customers they serve and the area in which they provide service? Not one person in this area has the income in which they are affording themselves. Many don't make 1/2, 1/3, or even 1/4 of their annual salary. We have all had to make cuts and adjustments to the way we live over this last year or so. State workers are now dealing with furloughs and pay cuts. As you can read in the Tribune Herald dated September 28, 2009, the Social Security Administration is being tapped out because of early retirements and job losses. Our State and Hawaii County are cutting their budgets wherever they can. Hawaiian Beaches

Water Company needs to pull in the reins of spending and salary increases, etc. right now too. Who gets to say how much they can borrow and spend when it comes from someone else's wallet to pay for it? How about they refinance their loans at a lower rate, now that % rates have dropped?

We are asking for what is fair. Kate Prescott stated in the hearing with the PUC on September 21, 2009 that the \$30 flat rate was for 'cost of service'. She stated this was to include salaries, insurance, maintenance and costs for electricity. That would mean that the monies collected from the metered rate would be for paying off incurred debt and profit. The price base that they are proposing seems too high. I would hope that the PUC could help in calculating a reduced graduated rate scale that would be more reasonable. Even if it was double the rate of what Hilo's water company charges. It would seem to be more reasonable and fair to the consumer and the water company will still receive extra revenue to help pay off debt, etc.

Sincerely,

A handwritten signature in black ink, appearing to be 'D. L.' or similar, written in a cursive style.

FILED

2009 OCT 20 A 11:33

PUBLIC UTILITIES
COMMISSION

10/12/09

Dear Sirs:

I am not happy that the Hawaiian Beaches Water Company is asking for rate increases when they just got increases (3 of them) not too long ago. I feel this is too much and if we let them get more money now, then they are just going to keep coming back and coming back for more. It's too much already! We are on budgets here. We are families helping other extended family members the best we can. We are all trying to survive right now with our dignity intact. Everywhere we turn we are asked for more money. Food, rent, insurance, gas, electric prices rising as well as the needs in the community, such as the schools who don't have the budgets for things and so they ask the parents to provide, etc. Many to most of us don't make very much money and many are retired or on some kind of fixed income. Just because the water or other bills increase doesn't mean that the income to pay it is going to increase. We have had a lot of people laid off or are being affected by the furlough days in the state (and county, I think).

I'm not sure what is the best thing to do. I do know that what the water company is asking is not reasonable. Maybe they could lower the monthly fee and lower the cost per 1,000 gal. I think they should do it more like Hilo Water does with a sliding scale of how much water you use determines how much you will pay. Start at \$1.50 or \$1.75 and then go up from there. The company has to be making money now and I just can't see putting all that extra money in THEIR hands when I need it to provide for my family too.

I thank you for reading this and really am counting on you to make the right choice that we all can live with fairly.

Thanks,

Ormy K Waipa

Docket # 2009-0161